

**CITY OF WAUKESHA****Administration**

201 Delafield Street, Waukesha, WI 53188  
Tel: 262.524.3701 fax: 262.524.3899  
www.waukesha-wi.gov

<b>Committee:</b> Board of Public Works	<b>Date:</b> 4/7/2022
<b>Common Council Item Number:</b> ID #22-3895	
<b>Submitted By:</b> Alex Damien, Interim Director of Public Works	<b>City Administrator Approval:</b> Kevin Lahner, City Administrator
<b>Finance Department Review:</b> Denise Vandebush-Kohlmann, Interim Finance Director	<b>City Attorney's Office Review:</b> Brian Running, City Attorney
<b>Subject:</b> Review and act on the request from Brian & Janice Baumann for a one-time sewer credit for 2710 Preston Ct.	

**Details:**

The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.11(h)(4) titled One-Time Unmetered Credit, users without credit meters may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

Janice Baumann, on March 3, 2022, requested a credit for sewer service charges for the time period of January 13, 2022 to February 17, 2022. After receiving a large water bill, Ms. Baumann contacted the Waukesha Water Utility March 2 and March 3. Water Utility went through their normal possible leak causes and the owner indicated they had checked their toilets and water softener and they did not have an issue with an outdoor faucet freezing. In a subsequent conversation with Public Works on March 3, Ms. Baumann indicated she learned from Mr. Baumann that he found the front outdoor faucet trickling in February and turned it off. Owner indicated they believe this may be the cause of the additional water usage; however, the exact deposition of the additional usage cannot be confirmed.

For comparison and calculation of a refund, the average water usage was compared with the period of heavy usage.

High Usage: 26,300 gallons

Average Usage: 12,688 gallons

Estimated Additional Usage: 13,612 gallons

Calculated Refund (2022 - \$8.92 /1000 gal): \$121.42

**Options & Alternatives:**

To approve the one-time sewer credit or approve another dollar amount.

**Financial Remarks:****Executive Recommendation:**

Recommend denial of a one-time sewer credit totaling \$121.42