



**City of Waukesha**  
201 Delafield Street  
Waukesha, WI 53188  
Tel: 262.542.3700  
waukesha-wi.gov

## City of Waukesha Cover Sheet

<b>Committee:</b> Information Technology Board	<b>Meeting Date:</b> 06/04/2025
<b>ID Number:</b> 25-00985	<b>Ordinance/Resolution Number (if applicable):</b>
<b>Name of Submitter:</b> Chris Pofahl	<b>Submission Date:</b> 05/30/2025
<b>Agenda Item Title:</b> Review and possible action on the approval of the contract with Central Square for the purchase of their Enterprise CAD System.	

<b>Issue Before the Council:</b> <p>The Computer-Aided Dispatch (CAD) and Law Records Management System (LRMS) project was approved in 2022 as part of the 2023 Capital Improvement Plan. Since then, a cross-functional team from Police, Fire, Dispatch, and IT developed a comprehensive RFP, receiving six detailed proposals. After reviewing and scoring the submissions, four vendors were invited for in-depth, four-day scripted demonstrations.</p> <p>Following the evaluation process, Central Square Technologies was selected for CAD and Axon for LRMS. Implementation is expected to take 18-24 months, with go-live coordination underway with both vendors. These systems are anticipated to have a lifecycle of up to 20 years, supported by regular updates, upgrades, and alignment with evolving public safety technologies.</p>
<b>Options &amp; Alternatives:</b>



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**Additional Details:**

The LRMS contract will be brought to committee as a separate item at a future date.

**What is the Strategic Plan Priority this item relates to:**

Service in Excellence

**What impact will this item have on the Strategic Plan Priority?**

**Financial Remarks:**

The details can be found in Exhibit 1 of the contract document attached. Below are the highlights:

- First-year costs, including software purchase, implementation, and training, total \$573,976, payable according to the schedule below. The Year 1 subscription fee of \$198,765 is due upon delivery.
- There will be no increase in annual costs for Years 1–5. From Years 6–8, costs will increase by 3% annually, and by 5% annually starting in Year 9 and beyond.
- Additionally, a one-time GIS Managed Services fee of \$68,250 is included in Year 1 and does not affect recurring costs.
- Pricing has been incentivized, discounts are listed in Exhibit 1

**Executive Recommendation:**

**Suggested Motion:**


The contract has been reviewed by the City Attorney. However, there are a few Exhibits that are still being worked on, the suggested motion is as follows:



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Approve the contract with Central Square for CAD/Mobile Enterprise contingent on all exhibits being completed.

**Reviewed By:**

<b>Finance Director</b> Joseph Ciarro	<b>Date Reviewed</b> 3 June 2025
<b>City Attorney</b> 	<b>Date Reviewed</b> 3 June 2025
<b>City Administrator</b> Anthony Brown	<b>Date Reviewed</b> 06/03/2025