

Paul Day

From: Fred Abadi
Sent: Monday, December 01, 2014 3:37 PM
To: Paul Day
Cc: Kristine Vranak
Subject: RE: water usage / sewer credit

Paul:

Please review and investigate and put this item on the agenda for the Board meeting on December 18th.

Thank you

Fred Abadi, Ph.D., P.E.
Director of Public Works
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Waukesha, WI 53188
262-524-3600

From: Kristine Vranak [<mailto:kristinevranak@gmail.com>]
Sent: Monday, December 01, 2014 2:44 PM
To: Fred Abadi
Subject: water usage / sewer credit

Hi Fred - I received your information through the customer service at the Waukesha Public Works Dept. I am writing to hopefully get a credit for our last water bill from July - October. We put a sod yard in during this time and to our shock our water bill was \$200 more than it had been on average over the last year. We built this house last fall and a water leak is not the cause, we believe our regular watering of our sod this summer was the cause of an extra 25K gallons of water usage. I am hopeful that you will be able to present this to the board and allow us a credit for the sewer treatment portion of our bill.

Please let me know if there is anything else you would need from us to proceed with this.

Due to this unanticipated expense we are going to work toward getting a sewer credit meter installed to allow us to have accurate readings in the future.

thank you so much for your consideration!

Jeff & Kristine Vranak
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