

February 16, 2016

Stacy Latus
1601 Auburn Ct.
Waukesha, WI 53189

Hello Fred,

My name is Stacy Latus. We recently received a courtesy card in the mail from the Waukesha Water Utility. The reading date was on January 20, 2016. The letter informed us that our water usage had more than doubled during the quarter from the previous year from 21800 to 48800. Because of the courtesy card, we found that our hose in the backyard had been left on, but because a sprayer was attached and was turned off, it was leaking without our knowledge. We were grateful to be informed of the leak.

Although it was our error, I am asking if you would be willing to provide us with a sewer credit during the above quarter. This would cut down on our bill and we would certainly be so appreciative.

Our Account Number is 320082000. If you have any questions, please don't hesitate to call us at 262.513.0777, or email us at salatus2@gmail.com.

Thank you in advance,
Stacy Latus

Stacy A. Latus