

November 2<sup>nd</sup>, 2018

Waukesha County Department of Public Works  
ATTN: Alex Damien, PE  
City Engineer  
130 Delafield Street  
Waukesha, WI 53188

Dear Mr. Damien,

In July of this year, my husband and I had to have our lawn re-graded by a landscaping company in order to prevent water issues within the foundation of our home. This required removing approximately 70% of the existing lawn and starting a new lawn from seed in the front, side, and rear of our home. As you can imagine, trying to grow new seed over the summer months required a great deal of water usage. Therefore, our 3<sup>rd</sup> quarter water bill this year is exceedingly high and will cause us some financial strain. I am writing you to request a one-time water credit of our bill if possible due to the circumstances. Our property address is 2305 Finch Court, Waukesha WI 53189. Please advise if there is any other information that I can provide to you.

Your consideration in this matter is greatly appreciated. Thank you.

Sincerely,



Rachel Florence

Phone: 414-554-3339

Email: rachelfoote1333@yahoo.com