

**CITY OF WAUKESHA****Administration**

201 Delafield Street, Waukesha, WI 53188  
Tel: 262.524.3701 fax: 262.524.3899  
www.waukesha-wi.gov

<b>Committee:</b> Board of Public Works	<b>Date:</b> 9/8/2022
<b>Common Council Item Number:</b> ID #22-4748	
<b>Submitted By:</b> Alex Damien, Interim Director of Public Works	<b>City Administrator Approval:</b> Kevin Lahner, City Administrator
<b>Finance Department Review:</b> Joseph Ciurro, Finance Director	<b>City Attorney's Office Review:</b> Brian Running, City Attorney
<b>Subject:</b> Review and act on the request from Avalon Square for a one-time sewer credit for 222 Park Place.	

**Details:**

The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.11(h)(4) titled One-Time Unmetered Credit, users without credit meters may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

Lisa Fleckenstein on July 14, 2022, requested a credit for sewer service charges for the time period of February 2022 to June 2022. Earlier this year, a spike in their water usage was noted. Initially they began looking internally for a source of the increase. In May, their environmental services team consulted with the Waukesha Parks Department and identified that a malfunction in the Neumann Dome Fountain at Youmans Park was the source of the spike. Water was running continuously into the dome and then into the overflow pipe connected to the storm sewer at rate of over 300 gallons per hour resulting in the increase. Prior to this incident, the present administration at Avalon Square was unaware they were the source of water for the Dome.

For comparison and calculation of a refund, the average water usage was compared with the period of heavy usage.

High Usage: 1,778,000 gallons

Average Usage: 1,016,143 gallons

Estimated Additional Usage: 761,857 gallons

Calculated Refund (2022 - \$8.92 /1000 gal): \$6,795.77

**Options & Alternatives:**

To deny the one-time sewer credit or approve another dollar amount.

**Financial Remarks:****Executive Recommendation:**

Recommend approval of a one-time sewer credit totaling \$6,795.77