

Waukesha ACT Report Executive Summary December 2015

Most Popular Day and Time

Entity	June		July		August		September		October		November		December		Rolling 12	
County	Mon	1pm	Mon/Th	4pm	Mon	4pm	Wed	8am	Tues	9am	Tues	11am	Wed	11am	Tues	8am
City	Mon	11am	Wed	11am	Mon	9am	Tues	11am	Fri	8am	Mon	10am	Tues	10am	Mon	11am
School District	Mon	3pm	Wed	1pm	Mon	10am	Tues	3pm	Fri	3pm	M/W	4pm	Tues	9am	Mon	4pm
Aggregate	Mon	9am	Wed	1pm	Mon	11am	Tues	9am	Wed	9am	Mon	9am	Tues	9am	Tues	9am

Total Number of Visits and Unique Patients

*August does not include Wellness Visits in unique patient calculation

Entity	June		July		August*		September		October		November		December	
County	175	116	163	122	130	102	191	159	544	407	268	196	228	182
City	72	47	89	57	130	78	92	63	187	153	83	59	100	80
School District	174	117	223	118	236	100	257	133	294	177	323	245	264	199
Aggregate	421	280	475	297	495	280	540	355	1025	737	674	500	592	461

Visit Type: Personal Health, Occupational Medicine, Wellness

Entity	August			September			October			November			December		
County	113	5	12	183	2	7	483 (331 immunizations)	8	53	230	0	38	214	1	13
City	96	29	5	71	15	6	169 (102 immunizations)	10	8	69	11	3	89	10	1
School District	119	108	9	154	90	13	217 (132 sick/episodic)	64	13	280	36	7	233	23	8
Aggregate	328	141	26	408	107	26	869	82	74	579	47	48	536	34	22

Visits by Relation: Percentage Employee, Spouse, Child

*August does not include Wellness Visits in the percentage

Entity	June			July			August*			September			October			November			December		
County	74%	16%	10%	71%	18%	11%	65%	19%	15%	68%	19%	14%	72%	18%	10%	56%	31%	13%	62%	24%	14%
City	65%	15%	20%	67%	19%	14%	60%	19%	21%	62%	23%	15%	65%	18%	17%	57%	23%	20%	63%	22%	15%
School District	69%	10%	21%	68%	14%	18%	54%	18%	29%	62%	19%	18%	55%	25%	20%	57%	30%	13%	58%	23%	20%
Aggregate	70%	14%	16%	69%	17%	14%	60%	19%	22%	65%	20%	16%	66%	20%	14%	56%	30%	14%	60%	23%	16%

Top Diagnoses

Entity	June	July	August	September	October	November	December	Rolling 12
County	Hypertension, Esophageal reflux Diabetes II	Hypertension, Hyperlipidemia, Esophageal Reflux	Hypertension, Diabetes II, Esophageal reflux	Hypertension, Health exam, acute uri-upper respiratory infection	Immunization, encounter for other general, hypertension	Encounter for other general exam, hypertension, hyperlipidemia	Encounter for other general, essential, hyperlipidemia	Encounter for immunization, health-exam, hypertension
City	Hypertension screen, Pop Survey, Upper Respiratory Infection	Hypertension, Medical exam, Allergic rhinitis	Pop Survey Sinusitis, Hypertension	health exam, allergic rhinitis, hypertension	Immunization, acute upper respiratory, cough	general exam, chronic sinusitis, acute pharyngitis	Essential/primary Gastro-esophageal, acute sinusitis	encounter for immunization, chronic sinusitis, hypertension

School District	Hypertension, Sore throat, Allergic rhinitis	Med exam, Allergic Rhinitis, Chronic sinusitis	Esophageal reflux Allergic rhinitis, hypertension	Hypertension, chronic sinusitis, sore throat	immunization, chronic sinusitis, hypertension	general exam, chronic sinusitis, encounter for immunization	Essential/primary Chronic sinusitis, acute pharyngitis	Encounter for general, chronic sinusitis, hypertension
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Surveys: Number/Percent Respondents and Number/Percent Rated Services as Excellent/Good

Entity	June		July		August		September		October		November		December															
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent														
County	69	39%	68	99%	75	46%	70	93%	57	50%	57	100%	58	34%	56	97%	58	12%	56	97%	57	21%	56	98%	56	25%	55	98%
City	33	46%	33	100%	47	53%	46	98%	32	33%	31	97%	23	27%	23	100%	23	14%	23	100%	21	25%	20	95%	34	34%	32	94%
School District	74	43%	74	100%	87	39%	85	98%	86	72%	85	99%	63	42%	62	98%	63	29%	62	98%	53	16%	52	98%	80	30%	79	99%
Aggregate	176	42%	175	99%	209	44%	201	96%	175	53%	173	99%	144	36%	141	98%	144	17%	141	98%	131	19%	128	98%	170	29%	166	98%

Visits per Hour/ Cost per Visit

Entity	October		November		December		Rolling 12	
County	5.36	\$57	3.2	\$104	2.52	\$129	2.44	\$119
City	4.14	\$74	2	\$166	2.22	\$147	2.27	\$128
School District	2.37	\$129	2.85	\$116	2.31	\$141	1.86	\$156
Aggregate	2.24	\$136	1.66	\$200	1.4	\$233	1.27	\$229