



**CITY OF WAUKESHA**

**Administration**

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<b>Committee:</b> Board of Public Works	<b>Date:</b> 12/19/2019
<b>Common Council Item Number:</b> ID #19-1696	
<b>Submitted By:</b> Fred Abadi, Director of Public Works	<b>City Administrator Approval:</b> Kevin Lahner, City Administrator
<b>Finance Department Review:</b> Rich Abbott, Finance Director	<b>City Attorney's Office Review:</b> Brian Running, City Attorney
<b>Subject:</b> Review and act on the request from James & Pam Hammes for a one-time sewer credit for 3012 Kisdon Hill .	

**Details:**  
The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

The property owners, James and Pam Hammes, in a letter dated November 19, 2019, has requested to receive a credit for sewer service charges for the quarter ending November 20, 2019. As stated in the letter, the liner in their pool was damaged and the pool had to be drained and re-filled. The extra water they used was not drained into the sanitary sewer and thus not treated at the Clean Water Plant.

For comparison and calculation of a refund, the average water usage was compared with the quarter of heavy usage.

High Usage Quarter: 50,000 gallons  
Average Usage / quarter: 14,271 gallons  
Estimated Additional Usage: 35,728 gallons  
Calculated Refund (2019 - \$7.25 /1000 gal): \$259.03

The Department of Public Works recommends approval of a one-time sewer credit totaling \$259.03.

**Options & Alternatives:**  
To not approve the one-time sewer credit or approve another dollar amount.

**Financial Remarks:**

**Executive Recommendation:**  
Recommend approval of a one-time sewer credit totaling \$259.03.

