

February 10, 2017

Sergeant Kyle Bergner
Dispatcher Katie Chojnacki
Dispatcher Amanda Huenink

LETTER OF APPRECIATION

On January 31st, 2017 the City of Waukesha Communications Center received a 911 call from a frantic father reporting that his wife was going into labor. Dispatcher Heunink, who was still in training, took the call and began talking the father through the steps to help his wife give birth inside their home. Dispatcher Chojnacki, along with Dispatcher Huenink, worked as a team coordinating the response by the Fire Department and coaching the father through the birth process.

Shortly after the call, the responding Fire Department units were delayed by weather and road conditions and would not make it to the residence in time. Sergeant Bergner, hearing of the delay, responded to the residence to assist in the birth. Sergeant Bergner arrived seconds after the delivery and was able to verify breathing and worked with Dispatchers to ensure post-delivery instructions were followed.

You are being awarded this Letter of Appreciation because of your teamwork and effective communications you displayed during this event. Thank you for serving the community, including "Baby Jake", with integrity, honor, and courage.

Sincerely,

Russell P. Jack
Chief of Police

Cc: Mayor Shawn N. Reilly
City Administrator Kevin Lahner
Deputy Chief Angle
Awards Committee
File