City of Waukesha IT Technical Assessment

Vendor Use

General overview from vendor of the application topology and what the application does:
The following questions are designed to help determine the appropriate infrastructure costs in conjunction with system type/criticality information.

Company Name:
Project Title:

Application Architecture

What is the Application Architecture (if known)? The options are as follows:

☐ Client / Server   ☐ Client   ☐ Web Based   ☐ Other:
*Web-Based is preferred

Where is the Application Architecture installed? The options are as follows:

☐ On-Premises   ☐ Hosted   ☐ Other:

If the Application Architecture is hosted, what model is used?

☐ Infrastructure as a Service   ☐ Software as a Service   ☐ Platform as a Service

☐ N/A   ☐ Other:

If the Application Architecture is hosted, and the City stops using the solution, is there a charge to get our data back

☐ Yes   ☐ No

If the Application Architecture is hosted, what certifications do they hold?

☐ SAS 70   ☐ SSAE 16   ☐ FedRAMP   ☐ Other:

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Web Application Requirements

☐ N/A: This is a Client/Server Solution

What Web Browsers are supported?
☐ Internet Explorer   ☐ Chrome   ☐ Firefox   ☐ Browser Agnostic   ☐ Other:
* Browser agnostic preferred

What Browser version is supported?
Internet Explorer: Chrome: Firefox:

What Web service is used: ☐ IIS - Version   ☐ Other – Version
*IIS Preferred

What third party software needed?
☐ A Java add-on is on the client, version #
☐ Active X add-on on the client
☐ .NET Framework, version
☐ Digital certificates (IE based app. or ASP)
☐ Adobe
☐ Add-ins for existing applications (IE MS Office, etc.)
☐ Other
☐ Not Applicable (none needed)
*None Needed is preferred.

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Server Requirements

☐ N/A: This is a Hosted Solution

Specify the type of server the main component of the application will be installed on?

☐ MS Server What Version?   What Service Pack?
☐ LINUX - What version?
*MS Server is the standard

What database will be used?
☐ MS SQL   What version?   What SP?
☐ Oracle   What version?
☐ Other   What version?
☐ N/A
*MS SQL is the standard

Is database fully vendor supported?

☐ N/A   ☐ No   ☐ Yes Notes:

*Vendor supported is preferred

Does the vendor require the application and Database to reside on same hardware?

☐ No   ☐ Yes Notes:

If no, can the application and Database reside together for the test system?

☐ No   ☐ Yes Notes:

Are virtual servers supported?

☐ No   ☐ Yes Notes:

*Virtual Servers are the standard

If yes, which Hypervisors?

☐ Hyper-V Notes: ☐ VMware Notes:

Will any of the following servers be needed?

☐ Test   ☐ QA   ☐ Train   ☐ Not Applicable ☐ Other   Notes:

*Test environments are the standard *QA environments are preferred

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Client Requirements

☐ N/A: Web-Based solution

Is the application able to run in a Citrix/Remote Desktop/VDI environment?

☐ No   ☐ Yes   Notes:

Is Citrix/RDS/VDI fully vendor supported?

☐ No   ☐ Yes   Notes:

*Citrix is the standard.

What client operating system will be used?

☐ Windows 7 - What SP?
☐ Windows 10 - What SP?
☐ Other: What SP?

*The most current Windows OS is the standard.

What third party software needed?

☐ A Java add-on is on the client, version #
☐ Active X add-on on the client
☐ .NET Framework, version
☐ Digital certificates (IE based app. or ASP)
☐ Adobe
☐ Add-ins for existing applications (IE MS Office, etc.)
☐ Other
☐ Not Applicable

User Account Control

Does the application require users to login?

☐ No ☐ Yes Notes:

Does the application integrate with Active Directory for authentication?

☐ No ☐ Yes Notes:

*Active Directory is the standard for on-premises applications.

Does the application integrate with Active Directory for user account creation?

☐ No ☐ Yes Notes:

Does the application integrate with Active Directory Federation Services?

☐ No ☐ Yes Notes:

*ADFS is the standard for hosted solutions.

Additional Application Info

Can adequate system backup & recovery procedures be implemented? This includes the ability to test the restore processes on a "regular" basis.

☐ Yes ☐ No

If the system requires transmission of information to a remote party, can it be adequately protected? (This would include encryption for data transmission, and at rest.)

☐ Yes ☐ No

What will be the frequency of updates (i.e. dot (.) or SP)?
What will be the frequency of upgrades (i.e. major releases)?

Is the application licensed per user? ☐ No ☐ Yes Notes:
If yes, are they concurrent licenses? ☐ No ☐ Yes Notes:

Is access to the Internet required for this application? ☐ Yes ☐ No
If yes, please describe what access is needed and how it will be used:

Additional Information

Please use this section to add additional information, information that you feel the check boxes did not allow you to accurately explain, or any other technical information. You may also attach additional supporting documents.