



City of Waukesha
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Committee: Information Technology Board	Date: 2023-11-27
Common Council Item Number: 23-8210	Date: 2023-12-06
Submitted By: Chris Pofahl	City Administrator Approval:
Finance Department Review: Joseph P. Ciarro	City Attorney's Office Review: Brian Running
Subject: FirstTwo- Public Safety Intelligence Product	

Details:
 Overview: FirstTwo is a visual intelligence tool that uses open-source intelligence to creates map overlays of information. By doing this, individual pieces of information are sewn together in an intuitive and easy to use visual.

How it will be Used: During a critical incident, this tool will give dispatchers the ability to quickly access the names and contact information of all the surrounding residences based on open-source information. As dispatch attempts phone contact, they can mark the maps, allowing for increased incident tracking and reduced duplication of efforts. To perform this same function with our current technology, the dispatcher would have to figure out the addresses of each surrounding residence, then look up contact information one at a time in open sources databases, and manually enter the information into our CAD system under incident comments. With FirstTwo, all the information is accessible on a single easy-to-use map.

Additional search capabilities allow dispatchers/officers to pull up a map of the city and look for open-source information for all subjects with a specified name (or portion of a name) . The results are displayed on the map allowing quicker interpretation of geographic context, resulting in increased efficiencies.

Future Implementation: FirstTwo uses an API for their maps and have already started to integrate with CAD vendors for ease of access. In the future, we would look to have this integrated this into our CAD/RMS software.

See additional FirstTwo document submitted for review.

Options & Alternatives:
 While the Police Department has the ability to access open source databases for information, FirstTwo's visual illustration of open sources information is unique and makes the information easy to access and use in

emergencies situations when time is a critical factor to save lives. In addition, the internet based application is easy to use on cell phones, putting this information in the hands of officers on patrol and detectives. We are not aware of any other product that offers these functions.

Financial Remarks:

No additional funds are being requested for this software. The cost will be covered by the PDs operating budget and will be taken from dispatch account 2151.52420.

This is a subscription service. The price is \$8700 a year, which is based on the number of sworn officers at the PD. Our non-sworn support staff can be added at no additional charge.

Executive Recommendation:

The Waukesha Police Department believes this tool will improve public safety by allowing us to more effectively perform our first responder and investigative functions. We ask that the IT Committee approve this purchase for 2024.