



Public Works – Waukesha Metro Transit

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Waukesha Metro Transit

2023 Ridership Summary

Fixed Route Ridership

1. Fixed Route Ridership increased nearly 29%, 95,308 more trips, in 2023 from 2022.
2. Ridership increased 11.8% January-May over 2022 and increased 33%-49% each month since the System Re-Design launch in June.
3. Passengers per Revenue Hour was 6.4 rides/hour in 2022. It increased to 6.9 from January-May and has increased to 7.6 since the System Re-Design.

Metrolift Ridership

4. Metrolift ridership increased nearly 11.7%, 928 more trips, in 2023 from 2022.
5. Ridership increased 9.3% January-May over 2022 and increased 13.3% since the System Re-Design was launched in June with significant increases occurring in October – December.

WAUKESHA TRANSIT COMMISSION
Total Passengers by Month: 2022 - 2023

Waukesha METRO Transit				Waukesha METROLIFT			Combined Total		
Month	2022	2023	% Change	2022	2023	% Change	2022	2023	% Change
January	23,179	28,887	24.6%	611	688	12.6%	23,790	29,575	24.3%
February	24,520	27,012	10.2%	589	642	9.0%	25,109	27,654	10.1%
March	28,821	31,142	8.1%	699	699	0.0%	29,520	31,841	7.9%
April	27,621	29,616	7.2%	643	747	16.2%	28,264	30,363	7.4%
May	28,096	31,133	10.8%	637	699	9.7%	28,733	31,832	10.8%
June	27,844	38,747	39.2%	755	799	5.8%	28,599	39,546	38.3%
July	25,573	38,028	48.7%	691	666	-3.6%	26,264	38,694	47.3%
August	28,626	41,247	44.1%	727	738	1.5%	29,353	41,985	43.0%
September	30,335	40,482	33.4%	707	757	7.1%	31,042	41,239	32.8%
October	29,833	43,019	44.2%	620	844	36.1%	30,453	43,863	44.0%
November	29,003	39,755	37.1%	636	782	23.0%	29,639	40,537	36.8%
December	27,387	37,078	35.4%	631	813	28.8%	28,018	37,891	35.2%
Year-to-date	330,838	426,146	28.81%	7,946	8,874	11.68%	338,784	435,020	28.41%
Annual Totals	330,838			7,946			338,784		

