

# Samuel A. Walker, MBA, MSML, CPM

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## Key Skills

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- Team Management
- Project Management
- Cross-Departmental Coordination
- Market Modeling
- Statistical Ratio Studies
- Budgeting and Accounting
- Change Management
- Human Resources Management

## Professional Experience

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### Director of Reappraisals • Pulaski County Assessor's Office

Little Rock, AR • November 2015 – Present

- Director over valuations department, appraisal supervisors, appraisal fieldworkers and quality control.
- Responsible for directing all reappraisal functions within the County.
- Supervises reappraisal department.
- Coordinates with reappraisal, GIS, real estate and data processing departments to assure readiness for implementing reappraisals.
- Establishes and approves market models.
- Plans and directs fieldwork necessary for reappraisals.
- Maintains neighborhood delineations as necessary to perform reappraisals.
- Establishes guidelines and procedures for assessment ratio studies.
- Conducts assessment ratio studies.

### Chief Deputy Assessor • Wayne Township Assessor's Office

Fort Wayne, IN • January 2007 – October 2015

- Implement any mandates, laws and statues pertaining to property tax assessment by the State of Indiana and the Department of Local Government Finance.
- Supervises and directs office personnel and determines assignments to meet statutory deadlines and oversees personnel schedules.
- Responsible for processing department payroll, accounts payable, and maintaining department general fund budget.
- Assists elected Wayne Township Assessor with office personnel, including hiring discipline and reorganizing personnel when needed.
- Run Crystal Reports to locate and fix any real property assessment errors.
- Processes personal property audits to determine any under or over reporting of assets to be taxed per the Indiana Code.
- Developed a cyclical reassessment plan in which every class of property will be physically inspected once every four years, and gained approval by the State.

- Continue to build and improve customer service standards and communication of information to taxpayers, including holding public forums and attending neighborhood association meetings.
- Complete overhaul of office organization, restructuring and streamlining positions and processes in an effort to improve uniformity and consistency.
- Mastered sales ratio studies and applications of neighborhood market factors, including areas with high foreclosure and rental concentrations.
- Successfully completed the 2012 General Reassessment in which every property within the jurisdiction was physically inspected.
- Gained approval through the State of Indiana for a cyclical reassessment plan in which every property within each class will be visited once every four years.

## **Formal Education**

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### **Western Governors University**

- Bachelor of Science, Business Management • 2019
- Master of Business Administration • 2019
- Master of Science, Management and Leadership • 2020

## **Certifications and Designations**

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### **International Association of Assessing Officers**

- Assessment Administration Specialist • 2011
- Residential Evaluation Specialist • 2012

### **State of Arkansas**

- Appraisal Manager • 2016
- Level IV Senior Administrator • 2016
- Arkansas Governmental Manager • 2019

### **State of Indiana**

- Certified Tax Representative • 2009
- Level III Indiana Assessor-Appraiser • 2010

### **Other**

- Arkansas Governmental Manager • 2019
- Certified Public Manager • 2020

## **Professional Organizations**

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### **International Association of Assessing Officers • 2008-Present**

- IAAO Professional Designation Advisor • 2013-Present
- IAAO Representative • 2015
- IAAO Accredited Member • 2015-Present

- IAAO 81<sup>st</sup> Annual International Conference Local Host Committee • 2015
- IAAO 81<sup>st</sup> Annual International Conference Registration Chair • 2015
- IAAO 82<sup>nd</sup> Annual International Conference Content Committee • 2016
- IAAO Rural Task Force Committee • 2019

**Indiana Chapter of the IAAO • 2011-2015**

- Vice President • 2014
- President • 2015

**Arkansas Chapter of the IAAO • 2016-Present**

**Awards**

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**International Association of Assessing Officers**

- IAAO Verne W. Pottorff, CAE Professional Designee of the Year Award • 2015
- IAAO Emerging Professional Award • 2015