

Judith Allen

From: Alex Damien
Sent: Wednesday, November 21, 2018 1:54 PM
To: Michael Moskopf
Cc: Judith Allen; Tina L. Kadrach
Subject: RE: Water Bill-New Construction

Follow Up Flag: Follow up
Flag Status: Flagged

Mike,

I'm sorry to hear that you have not been able to recoup any costs from your developer. The water utility has confirmed that not enough history is available at this time to calculate a credit. To get a comparison for a credit calculation, we will need to see what your usage is at the end of this period in 2019. We will set a reminder in a calendar to check your usage this time next year.

You have completed the first step in the process (letter to City of Waukesha DPW explaining the credit request). The next step is DPW calculating the credit recommendation (cannot happen until a history is available for comparison). The final step is getting the credit request on the Board of Public Works meeting agenda for review and approval (this is tentatively scheduled for November 7, 2019).

Thanks,
Alex

Alex Damien, P.E.

City Engineer

City of Waukesha Department of Public Works – Engineering Division

130 Delafield Street | Waukesha, WI 53188-3616 | 262-524-3600

O: 262-524-3907 | C: 262-349-6515 | adamien@waukesha-wi.gov | www.waukesha-wi.gov

From: Michael Moskopf [mailto:mmoskopf@boelter.com]
Sent: Wednesday, November 21, 2018 1:32 PM
To: Alex Damien <ADamien@waukesha-wi.gov>
Cc: Judith Allen <JAllen@waukesha-wi.gov>; Tina L. Kadrach <TKadrach@waukesha-water.com>
Subject: RE: Water Bill-New Construction

Hi Alex

That is correct I am hoping you will grant us a one-time waste water credit bill. You are correct that we will probably not have any usage to go by so I am not sure best route to proceed.

I have not gotten anywhere with recouping any costs from our developer for our water bill.

Please let me know what I would need to do or if you can connect me with someone at the Board of Public works to seek this credit?

Happy Thanksgiving

Mike Moskopf

From: Alex Damien [<mailto:ADamien@waukesha-wi.gov>]
Sent: Wednesday, November 21, 2018 1:13 PM
To: Michael Moskopf
Cc: Judith Allen; Tina L. Kadrich
Subject: RE: Water Bill-New Construction

Mr. Moskopf,
Thank you for the email. The only reduction available for a water / sewer bill that I know of is a potential one time waste water credit for water used but not sent down the sanitary sewer system to be treated(ie installation of a lawn, leak on an outside hose bib etc...). A request of this type would go before the Board of Public Works for approval. In order to recommend a credit amount, there has to be a water usage history that some comparison on normal usage vs heavy usage (extra watering) can be compared. I will take a look at your usage, but I am assuming you do not have enough history at this time to calculate a credit. Just a thought....is your contractor / developer potentially liable for some of your extra cost on this if your yard was graded wrong and had to be redone.
Thanks,
Alex

Alex Damien, P.E.
City Engineer

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From: Michael Moskopf [<mailto:mmoskopf@boelter.com>]
Sent: Monday, November 19, 2018 11:32 AM
To: Alex Damien <ADamien@waukesha-wi.gov>
Subject: Water Bill-New Construction

Mr Damien
I am writing you in regards to my recent water bill (attached) as I was hoping to get a credit for the excessive water bill as we recently purchased a new construction home that was not landscaped.
Our address is 2930 Makou Trail in Waukesha and we took ownership of the home in Mid July. At the time of purchasing our home we have decided to sod our lawn which required an abundance amount of water consumption. We also had to dig up our entire back yard after it was established that It was graded incorrectly which caused for us to treat new sod twice over the time of Mid-July-September.
We have since installed a water sprinkling system and have no problem adhering to the rules set forth of the city and water on select days next spring.

It is my hope that you will consider all of the factors listed above and know that we are not a wasteful family nor intend to ever utilize this much water in the future. Hopefully you can reduce our bill as we had to utilize more water than we ever had hoped to have our grass survive over some hotter times in the summer.

Please let me know if you would consider a reduction so we can rectify our situation. I have already made a down payment to the city in good faith as I told them I would be seeking a reduction of the existing bill.

Thanks MiKe Moskopf

Michael Moskopf

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