



City of Waukesha
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City of Waukesha Cover Sheet

Committee: ITB	Meeting Date: 01/07/2026
ID Number: 25-02839	Ordinance/Resolution Number (if applicable):
Name of Submitter: Chris Pofahl	Target Next Board/Council Meeting Date: 01/20/2026
Agenda Item Title: Review and Approve the Master Services Agreement with TDI Vertical	

Issue Before the Board/Council: A Master Services Agreement and Statement of Work with TDI Vertical.
Options & Alternatives:
Additional Details: The Master Services Agreement will allow us to engage TDI in consulting services. The immediate need is help with monitoring and responding to alerts and incidents within in the security information and event management (SIEM) system. This is responsibility of a position that is currently vacant. The scope of work that defines the details of our engagement

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What is the Strategic Plan Priority this item relates to:

Service in Excellence

What impact will this item have on the Strategic Plan Priority?

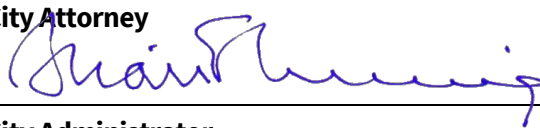
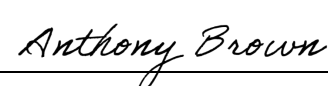
Enhance our security posture.

Financial Remarks:

Suggested Motion:

Approve the TDI Vertical Master Services Agreement, the Cyber Security Support Services Scope of Work, and authorize the IT Director to execute purchase orders for additional services and support as provided in the SOW.

Reviewed By:

Finance Director Joseph P. Ciurro	Date Reviewed
City Attorney 	Date Reviewed 6 Jan 2026
City Administrator Anthony W. Brown 	Date Reviewed 1/6/2026