



CITY OF WAUKESHA

Administration

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| Committee: Board of Public Works | Date: 1/23/2020 |
| Common Council Item Number: ID #20-0070 | |
| Submitted By: Fred Abadi, Director of Public Works | City Administrator Approval: Kevin Lahner, City Administrator |
| Finance Department Review: Rich Abbott, Finance Director | City Attorney's Office Review: Brian Running, City Attorney |
| Subject: Review and act on the request from Jacob Jansen for a one-time sewer credit for 1519 Grandview Blvd.. | |

Details:
The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

The Executive Director of the recovery home, Jacob Jansen, in a letter dated November 11, 2019, has requested to receive a credit for sewer service charges for the quarter ending November 20, 2018. As stated in the letter, the house manager missed winterizing the hose on the back of the house which ended up freezing, causing the pipe to split. This cause water to leak over the backyard unnoticed for weeks. The extra water released, went into the yard and not into the sewer.

For comparison and calculation of a refund, the average water usage was compared with the quarter of heavy usage.

High Usage: 76,000 gallons
Estimated Additional Usage: 50,200 gallons
Calculated Refund (2018 - \$6.62 /1000 gal): \$332.32

The Department of Public Works recommends approval of a one-time sewer credit totaling \$332.32.

Options & Alternatives:
To not approve the one-time sewer credit or approve another dollar amount.

Financial Remarks:

Executive Recommendation:
Recommend approval of a one-time sewer credit totaling \$332.32.

