



# DEPARTMENT OF PUBLIC WORKS

Fred Abadi, PhD, PE, Director

[fabadi@ci.waukesha.wi.us](mailto:fabadi@ci.waukesha.wi.us)

TO: Board of Public Works

FROM: Fred Abadi, PhD, PE  
Director of Public Works

RE: Wastewater Use Charge Refund for 108 Wilmont Drive

BPW FILE ID #16-1751

The property owner at 108 Wilmont Drive, has requested a refund for the Wastewater Use Charge from the water use bill dated 11/21/2016 for usage between 6/20/16 and 9/20/16. The request explains (letter dated November 9, 2016) that in July, a new sod lawn was established at the property. Over this period additional water was metered and went untreated into the ground. For this period a total of 24,600 gallons or an average of 267.39 gallons per day was used. In order to calculate the additional water used and not treated, the past usage (2014 & 2015) over the same quarters was calculated to be an average of 60.54 gallons per day, compared to the 267.39 gallons per day used in 2016 while the sod lawn was being established. Based on this comparison, the Wastewater Use Charge would have been \$30.52 compared to the actual of \$134.81. It is recommended that a total of \$104.29 be refunded.

**ENGINEERING DIVISION**  
Alex Damien, PE  
City Engineer  
130 Delafield St.  
Waukesha, WI 53188  
262-524-3600  
Fax – 262-524-3898

**MUNICIPAL PARKING SERVICES**  
Fred Ripley  
Parking Supervisor  
241 South St.  
Waukesha, WI 53186  
262-524-3622  
Fax – 262-650-2573

**STREETS DIVISION**  
300 Sentry Dr.  
Waukesha, WI 53186  
262-524-3615  
Fax – 262-524-3612

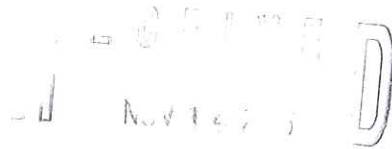
**CLEAN WATER PLANT**  
Jeff Harenda  
Plant Manager  
600 Sentry Dr.  
Waukesha, WI 53186  
262-524-3625  
Fax – 262-524-3632

**WAUKESHA METRO TRANSIT**  
Brian Engelking  
Transit Manager  
2311 Badger Dr.  
Waukesha, WI 53188  
262-524-3634  
Fax – 262-524-3646



PROFESSIONAL CONSTRUCTION INC.

Department of Public Works  
Attn: Dr. Fred Abadi  
130 Delafield St  
Waukesha, WI 53188



November 9, 2016

BOARD OF PUBLIC WORKS

Dear Dr. Abadi,

As part of the renovations to our business property at 108 Wilmont Drive in Waukesha, we had all new sod laid in July 2016. During the weeks that followed we had to regularly water the entire area within the limits of the sprinkling ordinance, which we did.

In October we received a notice from the Waukesha Water Utility that our water usage was higher than normal, which we expected. Now we've received the bill, and we would like to address the wastewater use, service, and utility charges.

While we have no problem paying for the excess water we used, I would like to appeal the wastewater charges being based on the same amount. The excess water used did not go thru the wastewater treatment system.

I was advised by Tina at the Waukesha Water Utility to contact you about this. Please let me know how to proceed with requesting a credit or adjustment, or if I have to file some kind of appeal.

Thank you for your time,

**Kim Bugiel | ext. 103**

office: 262.363.0886 | cell: 414.550.6449

108 Wilmont Drive | Waukesha, WI

[kim@wipci.com](mailto:kim@wipci.com)

Encl (1)



# Waukesha Water Utility

SERVING WAUKESHA SINCE 1886

PO Box 1648 Waukesha, WI 53187-1648  
Telephone 262 521 5272 Fax 262 521 5265  
www.waukesha-water.com

## WATER & WASTEWATER BILL

Amount Due: \$ 272.61  
Payment Due By: Nov 21, 2016

Customer # 046318 Account # 220366000 User Class Industrial

Service Address  
108 WILMONT DR

3.897

RETURN SERVICE REQUESTED  
PROFESSIONAL CONSTRUCTION, INC.  
108 WILMONT DR  
WAUKESHA WI 53186

AMOUNT PAID \_\_\_\_\_



RETURN THIS PORTION WITH YOUR PAYMENT

### SUMMARY OF CHARGES

Customer # 046318 Account # 220366000

Service Address:  
108 WILMONT DR

Water					
Meter Reading	End Date	Begin Date	End Read	Begin Read	Usage
	09/20/16	06/20/16	163800	139200	24600
<b>Water Usage</b>					<b>24600</b>
<b>Water Use Charge</b> (Rate per 1000 Gallons)					
	24.60	X	\$3.39	=	\$83.39
<b>Water Service Charge</b>					\$24.30
<b>Fire Capacity Charge</b>					\$17.04
<b>Water Utility Charges</b>					\$124.73

Wastewater					
Meter Reading	End Date	Begin Date	End Read	Begin Read	Usage
	09/20/16	06/20/16	163800	139200	24600
<b>Wastewater Discharge</b>					24600
<b>Wastewater Use Charge</b> (Rate per 1000 Gallons)					
	24.60	X	\$5.48	=	\$134.81
<i>5/3 closer to 6.3</i>					
<b>Wastewater Service Charge</b>					\$13.07
<b>Wastewater Utility Charges</b>					\$147.88

*5/3 closer to 6.3  
to \$172.00*

PREVIOUS BILL	PAYMENTS	ADJ/PENALTY	CURRENT CHG	AMT DUE BY	AMT DUE AFTER
\$113.23	\$113.23CR		\$272.61	Nov 21, 2016 \$ 272.61	Nov 21, 2016 \$275.34

**IMPORTANT INFORMATION**  
The Waukesha Water Utility is complying with our order and stipulation from the State of Wisconsin in regard to its radium compliance. We continue to work with the DNR to bring our system into final compliance with the radium standards.

The 2016 City of Waukesha Leaf Pickup Program has started, please see the enclosed schedule or check the city website for dates.  
Please review the enclosed Radium Notice and Explanation of Water Rates Insert. You can find a complete set of current Water and Wastewater rates at [www.ci.waukesha.wi.us/waterhome](http://www.ci.waukesha.wi.us/waterhome).

Failure to receive bill does not exempt customer from penalty.