

From: [Alex Damien](#)
To: [Steven Laurent](#)
Cc: [Judith Allen](#)
Subject: RE: Waukesha Water Usage, New Lawn - Howell Oaks
Date: Friday, October 11, 2019 9:28:05 AM

Steve,

Thank you for the email request for a sewer credit. The sewer use credit can only be used one time so at a minimum, the credit should not be calculated until the time the extra usage for watering the lawn is complete. In order to calculate a credit, a usage history is needed. If you have just moved in and immediately started watering your lawn, there is no "normal" usage for comparison. Also, usage varies over different periods of time / seasons. I will be looking into your usage history to determine when a credit can be issued and let you know.

Thanks,

Alex

Alex Damien, P.E.
City Engineer

City of Waukesha Department of Public Works – Engineering Division
130 Delafield Street | Waukesha, WI 53188-3616 | 262-524-3600
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-----Original Message-----

From: Steven Laurent [<mailto:newyearsteve@me.com>]
Sent: Tuesday, October 8, 2019 12:32 PM
To: Alex Damien <ADamien@waukesha-wi.gov>
Subject: Waukesha Water Usage, New Lawn - Howell Oaks

Hello, Alex -

I received your information from Mike Poludniak. He mentioned that he spoke with you about our water usage and how it is estimated based on clean water flow to the sewer, and that we could reach out to you regarding a credit to our account for this first-time new lawn grass seeding.

I live at:
136 Scarlet Oak Ln
Waukesha, WI 53188

We began watering our new lawn on August 24 and continue to today, however we've lately been using much less as the lawn has established itself. We really appreciate your assistance in looking into this.

Let me know if I can provide any further information.

Thanks so much
Regards,
- Steven Laurent