

From: [Alex Damien](#)
To: Ryan.Zielinski@quarles.com
Cc: [Judith Allen](#)
Subject: FW: Acct 118781777 - Credit to Water Bill
Date: Thursday, October 8, 2020 8:18:03 AM
Attachments: [image002.png](#)
[image003.png](#)

Ryan,

I was able to take a look at your usage history and you have been in your house long enough to calculate a credit. We will schedule the review and approval of your credit for one of the November (5th or 17th) Board of Public Works meetings.

Thanks

Alex

Alex Damien, P.E.

City Engineer

City of Waukesha Department of Public Works – Engineering Division

130 Delafield Street | Waukesha, WI 53188-3616 | 262-524-3600

O: 262-524-3907 | C: 262-349-6515 | adamien@waukesha-wi.gov | www.waukesha-wi.gov

From: Tina L. Kadrach [mailto:TKadrach@waukesha-water.com]
Sent: Tuesday, October 6, 2020 8:05 AM
To: Alex Damien <ADamien@waukesha-wi.gov>
Cc: Judith Allen <JAllen@waukesha-wi.gov>
Subject: RE: Acct 118781777 - Credit to Water Bill

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Good morning,

The consumption history is attached.

Tina

Tina Kadrach

Customer Service & Billing Supervisor

 Waukesha Water Utility

P O Box 1648
Waukesha, WI 53187-1648
Phn (262) 409-4427
Fax (262) 521-5265
Tkadrich@waukesha-water.com



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Great Water Alliance works to create a safe and sustainable supply of clean drinking water for Waukesha.

Click here to learn more: www.greatwateralliance.com

From: Alex Damien <ADamien@waukesha-wi.gov>
Sent: Tuesday, October 6, 2020 7:50 AM
To: Zielinski, Ryan J. <Ryan.Zielinski@quarles.com>
Cc: Tina L. Kadrich <TKadrich@waukesha-water.com>; Judith Allen <JAllen@waukesha-wi.gov>
Subject: RE: Acct 118781777 - Credit to Water Bill

Ryan,

Yes, there is a one-time credit available for such things as extra watering to establish a lawn or fill a swimming pool. Basically, you have a one-time credit on your sewer bill when extra water was used and not sent down the drain to be treated at the clean water plant. I need to take a look at your recent heavy usage and see if you have enough history to make a comparison.

I will ask the water utility to send that over to me and we will get back to you when a credit could be calculated and processed.

Thanks,
Alex

From: Zielinski, Ryan J. [<mailto:Ryan.Zielinski@quarles.com>]
Sent: Monday, October 5, 2020 11:56 AM
To: Alex Damien <ADamien@waukesha-wi.gov>
Subject: Acct 118781777 - Credit to Water Bill

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Alex -

I spoke with Mary at the Waukesha Water Utility about my water bill for the period ended August 20, 2020 (Account #118781777), and she directed me to you to inquire about the possibility of a credit on this or a future water bill. During the period ended August 20, 2020, I watered the west side of my property daily because I laid new seed after this portion of my property was torn up during the installation of a patio in my backyard. Mary mentioned that you often provide credits in circumstances like these given that the water largely was used to water the lawn, instead of being

discharged into the wastewater receptacles.

Would you be able to provide a credit to my account given the circumstances?

Thanks,
Ryan



Ryan J. Zielinski / Attorney

Ryan.Zielinski@quarles.com / [LinkedIn](#)

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