



Waukesha WI

# 2023 PARADE VISITOR 360

## FOUNDATIONAL REPORT

Compiled August 2023

# COBALT'S NONPROFIT COALITION RESOURCES

Strengthening Planning Through Quality, Affordable Research



Visitor360<sup>SM</sup> Mobile Data Profiling



Community360<sup>SM</sup> Annual Metrics Report



Parks and Recreation Citizen Engagement Program<sup>SM</sup>



Business Engagement and Priority Assessment<sup>SM</sup>



Citizen Engagement and Priority Assessment<sup>SM</sup>



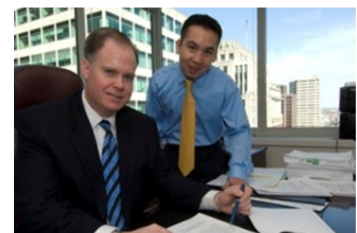
Employee Engagement and Priority Assessment<sup>SM</sup>



Bond/Millage Planning Survey



Focus Groups/Citizen Work Groups



Budget Priority Assessment

Better Science. Better Benchmarks. Better Decisions. Better Price.

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COBALT COMMUNITY RESEARCH IS A 501C3 NONPROFIT COALITION CREATED TO HELP LOCAL GOVERNMENTS, SCHOOLS AND NONPROFIT ORGANIZATIONS THRIVE AS CHANGES EMERGE IN THE ECONOMIC, DEMOGRAPHIC AND SOCIAL LANDSCAPE.

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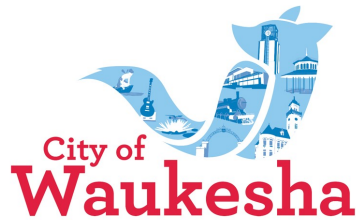
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The purpose of this report is to give decision makers reliable, consistent metrics that support strategic decisions



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## INTRODUCTION

The Waukesha 4th of July parade is a dynamic place. The purpose of this report is to provide insights that help community leadership tell the right story about who visits the area, their characteristics, where they come from, and where they are going.

This report uses anonymous data to protect the privacy of visitors and residents, and statistical extrapolation ensures they have a sound baseline about where they stand today, comparisons to how they stood in the past, and a monitoring tool to help them measure future successes and opportunities. Note that these are extrapolated numbers that are based on different patterns and methodologies such as road counters, gate counters, staff observation, or assumptions based on historical studies, so counts may vary from those calculated from other modalities. Typically, this report has an accuracy of +/- 3-5 percent, depending on the number of people visiting the area of study.

This report can be a powerful tool to share with existing community partners, existing businesses, and businesses considering the community as a place to do work in the future. It will strengthen local planning, enhance marketing efforts for new and existing businesses, and be a valuable tool to see today's patterns of who you attract. It is a working document to help drive action. Jot notes in the margin. Brainstorm ways to influence your key metrics in the future.

Please let us know where we can make this report more clear. Special point of interest reports are available if you wish to drill into a specific location or time period. Examples include airports, parks, trails, boat launches, event centers, and more. Also, let us know if you wish to explore our other non-profit programs for benchmarking, engagement, or research; we are here for you. For more information on how Cobalt can help you adapt and thrive, visit the Cobalt website or reach out to us by email.

Cobalt Community Research is a national 501c3 nonprofit, non-partisan coalition that helps local governments, schools and membership organizations affordably understand and engage communities through high-quality metrics, surveys, geofencing, dynamic population segmentation, focus groups and work groups. Cobalt combines big data with local insights to help organizations thrive as changes emerge in the economic, demographic and social landscape. Explore how we can help by calling 877.888.0209, or by emailing [Information@CobaltCommunityResearch.org](mailto:Information@CobaltCommunityResearch.org).

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This research service is to gather metrics for your organization, but the data are owned by the respective data aggregators. All research is subject to imprecision based on scope, imprecision of extrapolation, imprecision of source data, differences in collection periods, sampling error, response error, etc. All research is designed to reduce uncertainty, but it can never eliminate it. Organizations should exercise due diligence before taking action based on this research information alone.

# How Communities Use This Information



**Marketing.** Sharing this information helps local businesses and other organizations better shape their outreach efforts and offerings to the people visiting the area of study. This helps the community effectively target its outreach to attract more visitors.



**Measuring Progress.** How have the visitor volumes and characteristics changed as changes occur in the area being studied? For example, what has been the impact of outreach efforts, new businesses, new events, new streetscaping, global pandemics?



**Benchmarking:** Identify the draw of other communities, venues, or festivals that are similar or aspirational. Which demographics and psychographics are attracted by an event such as a BBQ cookoff? How many people visit specific shopping areas?



**Economic Impact.** How many people visit an area and how far they traveled are key variables to calculate direct, indirect, and induced impacts in dollars, taxes, and jobs. Are community investments of time and resources the best use of resources compared with other alternatives?



**Due Diligence:** Do events asking for resources actually deliver the number of visitors they say? Are destination businesses requesting special treatment actually meaningful destinations? Do amenities such as small airports, plazas, and parks result in people visiting more locations on a trip?



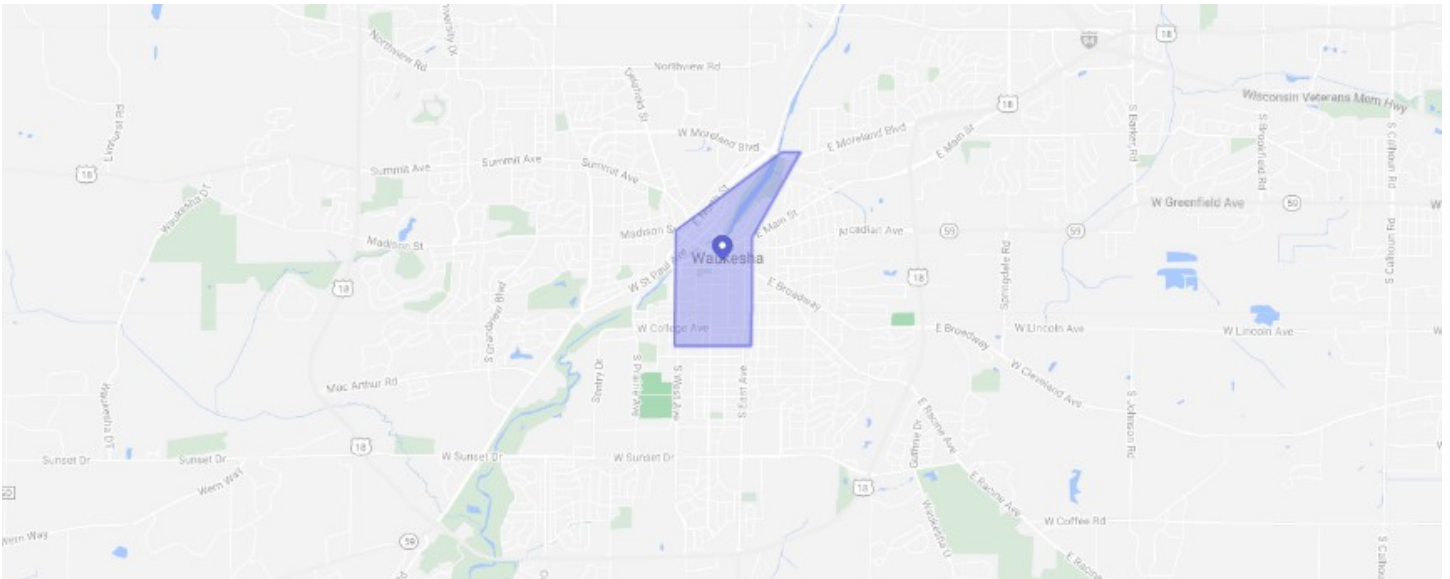
**Economic Development:** Provide accurate and current data on visitor volume and characteristics that are important to prospective businesses. Demonstrate the number of current and potential visitors by standardized marketing category or by demographic group. Provide information on the entire trade area.

**Explore Key Populations:** Communities can customize these reports to show not only visitors for specific periods in specific locations, but also employee/labor shed data and current residential data as well, long before census information is collected and updated.

PART 1:

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# VISITORS



Date Range: July 4th, 2023

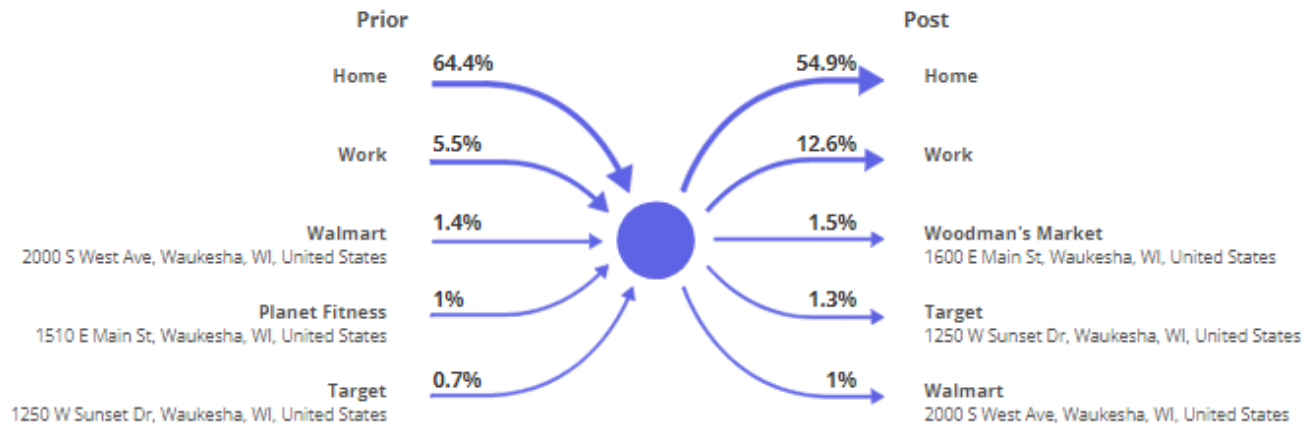
This report includes visitors and residents in the point of interest. Visitors must have remained in the point of interest for at least 7 minutes to be counted. People are counted only once per day if they leave and return.

2023: Total visits in study period: 19.0k
2022: Total visits in study period: 19.3k
2021: Total visits in study period: 17.6k
2020: Total visits in study period: 10.9k
2019: Total visits in study period: 20k

### Visits Trend



## Visitor Journey



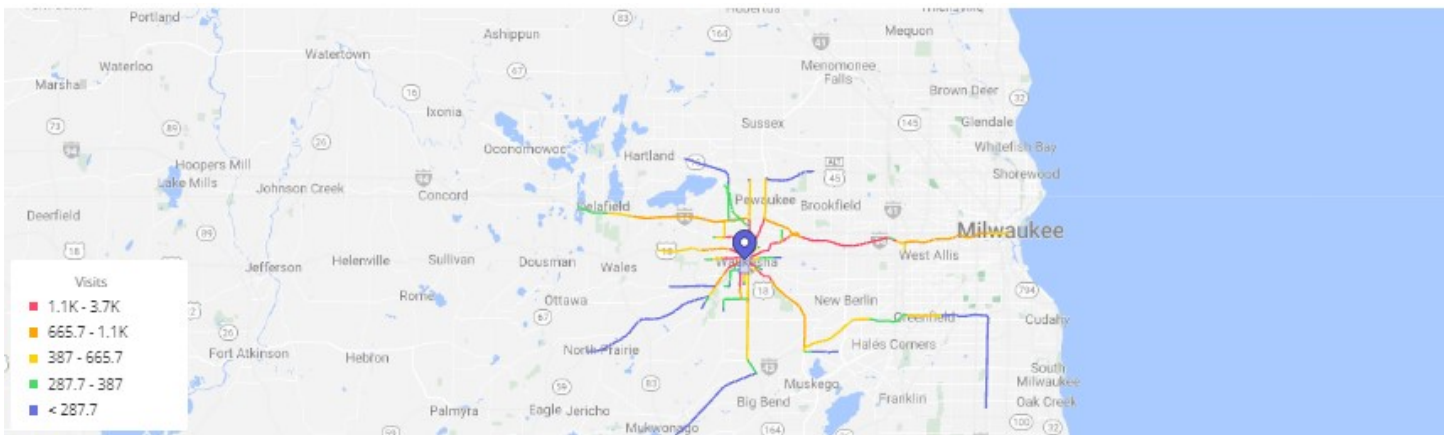
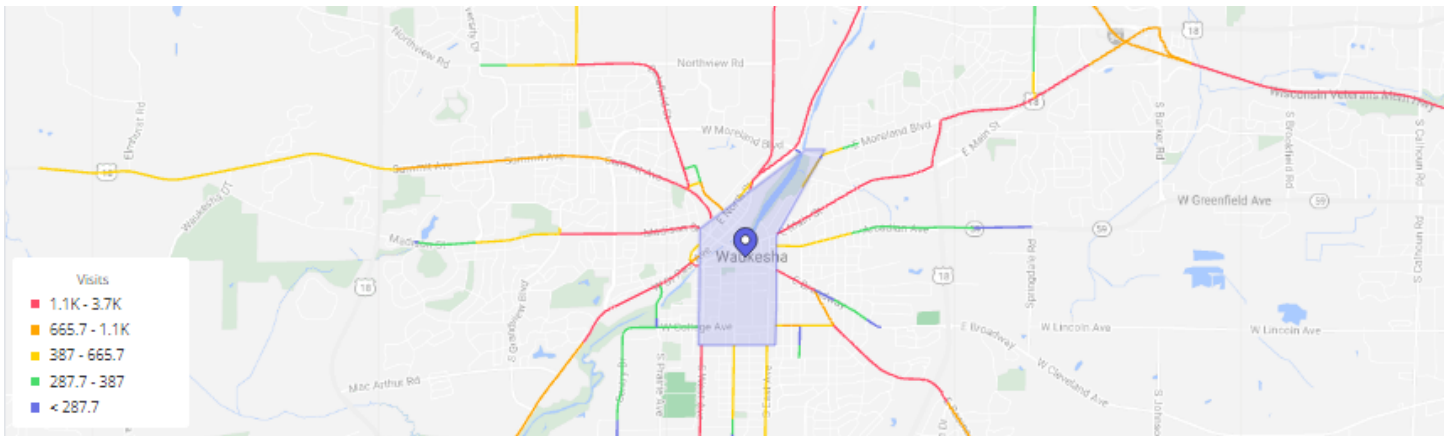
The graph above shows the percentage of people who came from the areas listed on the left to the point of interest (the central circle). The list on the right indicate the top locations they traveled to after they left the point of interest.

The table below shows the top 10 locations, excluding work and home.

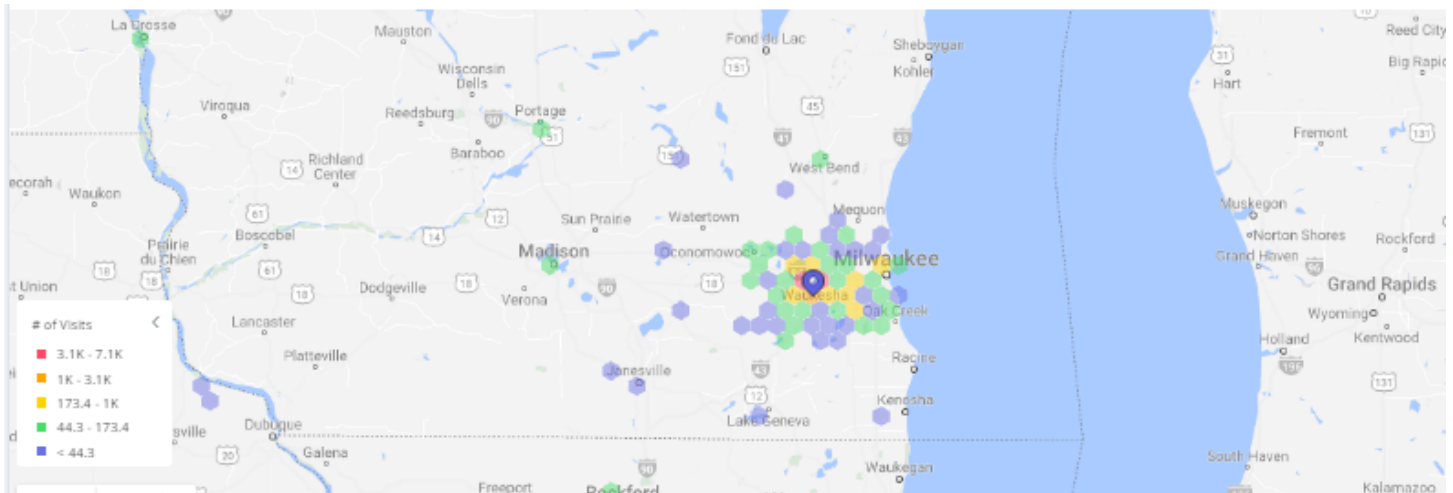
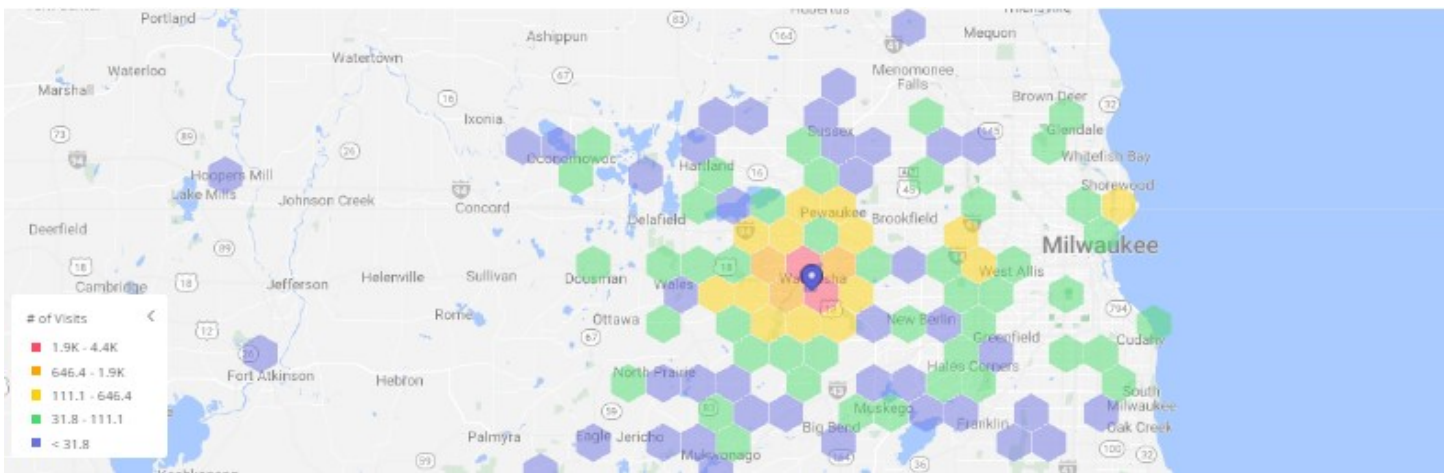
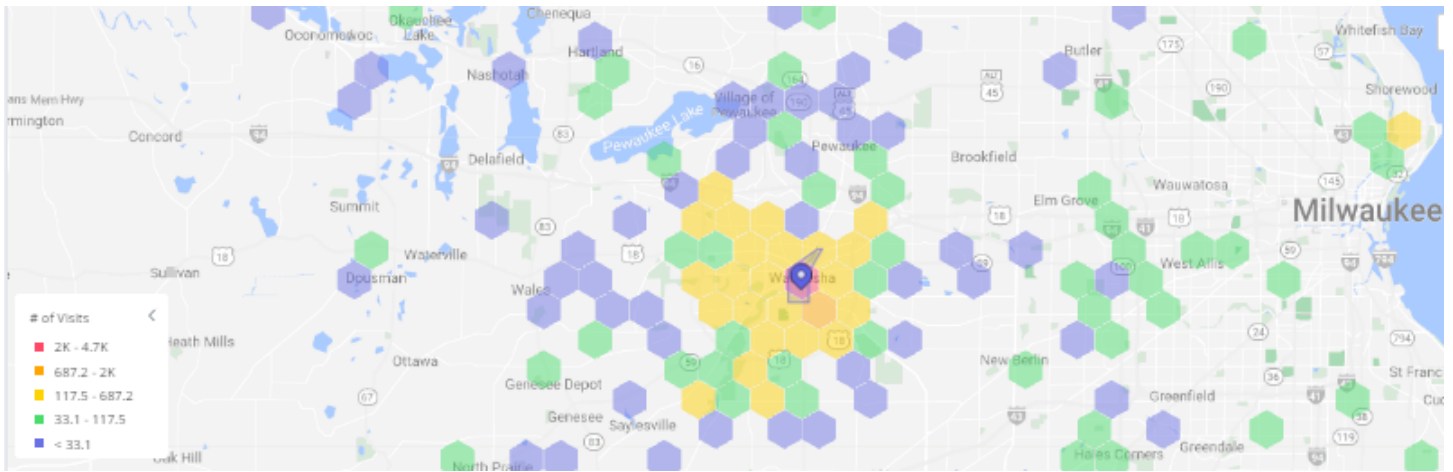
Prior			Post		
Rank	Name	Foot-Traffic	Rank	Name	Foot-Traffic
1	Walmart / S West Ave, Waukesha, WI	1.4%	1	Woodman's Market / E Main St, Waukesha, WI	1.5%
2	Planet Fitness / E Main St, Waukesha, WI	1%	2	Target / W Sunset Dr, Waukesha, WI	1.3%
3	Target / W Sunset Dr, Waukesha, WI	0.7%	3	Walmart / S West Ave, Waukesha, WI	1%
4	Ottawa Lake Recreation Area / County Road Zz, Dousman, WI	0.6%	4	McDonald's / S West Ave, Waukesha, WI	0.9%
5	Target / Kossow Rd, Waukesha, WI	0.6%	5	Metro Market / Silvernail Rd, Pewaukee, WI	0.8%
6	Centennial Park / W Layton Ave, Greenfield, WI	0.6%	6	Planet Fitness / E Main St, Waukesha, WI	0.7%
7	Pewaukee Lake / Wisconsin Ave, Pewaukee, WI	0.5%	7	Ottawa Lake Recreation Area / County Road Zz, Dousman, WI	0.6%
8	The Ingleside Hotel / Golf Road, Pewaukee, WI	<0.5%	8	Minooka Park / E. Sunset Drive, Waukesha, WI	0.6%
9	Christina's / Delafield St, Waukesha, WI	<0.5%	9	Slice N' Dice / Prospect Ave, Pewaukee, WI	0.5%
10	Sunset Family Restaurant / W Sunset Dr, Waukesha, WI	<0.5%	10	Swing Time Golf & Baseball / E Main St, Waukesha, WI	0.5%



The maps below show which routes people used to reach the point of interest.



The heat maps below show distance people traveled from home location.



The table below shows the top 25 ZIP Codes that are home to these individuals.

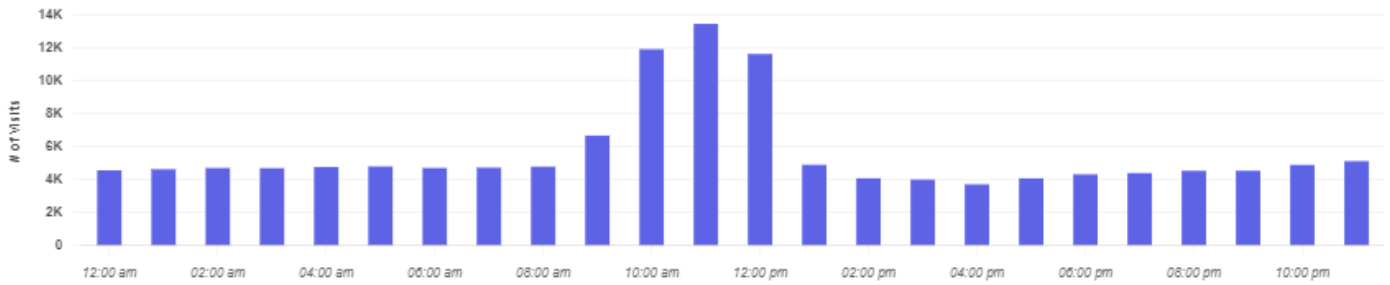
ZIP Code	City	State	% of Visits	Visits
53186	Waukesha	WI	40.9%	7.8k
53188	Waukesha	WI	21.4%	4.1k
53189	Waukesha	WI	9.6%	1.8k
53072	Pewaukee	WI	2.3%	432
53214	Milwaukee	WI	1.2%	235
53029	Hartland	WI	1%	197
53150	Muskego	WI	1%	184
53149	Mukwonago	WI	0.8%	153
53151	New Berlin	WI	0.8%	153
53130	Hales Corners	WI	0.8%	152
53211	Milwaukee	WI	0.7%	127
53226	Milwaukee	WI	0.7%	126
53089	Sussex	WI	0.6%	117
53146	New Berlin	WI	0.6%	113
53051	Menomonee Falls	WI	0.6%	111
60532	Lisle	IL	0.6%	111
53212	Milwaukee	WI	0.6%	107
53227	Milwaukee	WI	0.6%	106
53132	Franklin	WI	0.5%	100
53066	Oconomowoc	WI	0.5%	93
53153	North Prairie	WI	0.4%	79
55105	Saint Paul	MN	0.4%	79
70005	Metairie	LA	0.4%	75
53118	Dousman	WI	0.4%	71
53172	South Milwaukee	WI	0.4%	69

Daily Visits



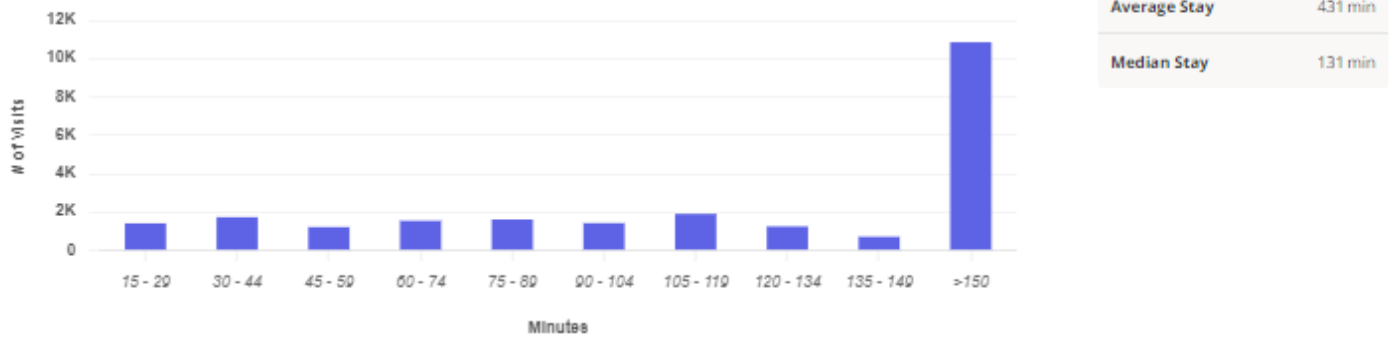
Hourly Visits. Hourly visits are not unique - since visits may overlap between hours, they can be counted in more than one time period.

Hourly Visits



Daily Visits: Includes people who may visit more than one day per week

Length of Stay



PART 2:

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# POPULATION SEGMENTS IN THE TRADE AREA

# POTENTIAL MARKET PSYCHOGRAPHIC SEGMENTATION

The Mosaic® segmentation tool is a standardized, household-based consumer lifestyle segmentation system that offers insights to anticipate the behavior, attitudes and preferences of people to build programs, services, and messages to reach them in the most effective communication methodologies. For details, visit [cobaltcommunityresearch.org/mosaic](http://cobaltcommunityresearch.org/mosaic).

The following pages show the characteristics of those people who have visited your point of interest and those who share the same location and demographic profile—potential future visitors in the trade area. There are four key pieces of information: Group refers to the Mosaic segment category, which is an industry standard and there is a lot of information about it if you search for it on the internet; households refers to the count of the potential number of households in the trade area represented in the data; percentage, which represents the percentage of your visitors and potential visitors that fall into the Mosaic segment category; and the horizontal bar graph, which shows how your visiting Mosaic segment category differs from the statewide average (a value of 100 equals the state average, and anything above 100 means a draw of a larger share of those categories than the statewide average).

By Population			
* O - Singles and Starters	76,471 (19.3%)		197
K - Significant Singles	19,431 (4.9%)		176
Q - Golden Year Guardians	22,954 (5.8%)		89
L - Blue Sky Boomers	13,690 (3.5%)		74
E - Thriving Boomers	25,260 (6.4%)		61
B - Flourishing Families	28,243 (7.1%)		138
I - Family Union ⓘ	16,908 (4.3%)		47
R - Aspirational Fusion	10,543 (2.7%)		122
P - Cultural Connections	13,503 (3.4%)		175
F - Promising Families	11,679 (3%)		91
G - Young City Solos	12,331 (3.1%)		252
S - Thrifty Habits	6,118 (1.5%)		77
M - Families in Motion	2,719 (0.7%)		21
H - Bourgeois Melting Pot	8,807 (2.2%)		98
J - Autumn Years	19,577 (4.9%)		50
* C - Booming with Confidence	44,654 (11.3%)		120
D - Suburban Style	7,667 (4.7%)		98
* A - Power Elite	13,109 (8%)		130
N - Pastoral Pride	346 (<0.5%)		8

You can find details on each group at [cobaltcommunityresearch.org/mosaic](http://cobaltcommunityresearch.org/mosaic)

The numbers in parentheses show the proportion of your visitors from the Mosaic group

\* Biggest percentage of visitors

# POTENTIAL MARKET DEMOGRAPHIC SEGMENTATION

The following pages show the characteristics of those people from your point of interest and those who share the same location and demographic profile—potential future visitors in the trade area based on more traditional demographic categories. There are three key pieces of information: the first column refers to the type of information being provided; the second column that represents the value for that information; and the horizontal bar graph, which shows how your visiting and potential visiting population differs from the statewide average (a value of 100 equals the state average, and anything above 100 means a draw of a larger share of those categories than the statewide average).

Overview		
Population	391,805	
Households	161,003	
Persons per Household	2.34	96
Household Median Income	\$66,630.11	99
Household Median Disposable Income	\$56,332.4	99
Household Median Discretionary Income	\$39,829.47	96
Average Income Per Person	\$37,277.17	104
Median Rent	\$1,140.08	118
Median House Value	\$361,957.87	116
Households in Poverty	23,108 (14.4%)	137
Household Median Wealth	\$71,066.08	89
Average Age	38.88	94
Median Age	36.76	90
Households with Children	35,888 (22.3%)	85
High School Graduate or Higher	235,768 (92.6%)	100
Bachelor's Degree or Higher	103,701 (40.7%)	130
Education (Age 25+)		
Total Educated Population	254,551	
Elementary (0 to 8 Years)	6,992 (2.7%)	112
Some High School (9 to 11 Years)	11,791 (4.6%)	99
High School Graduate (12 Years)	60,316 (23.7%)	79
Some College (13 to 16 Years)	49,482 (19.4%)	96
Associates Degree Only	22,269 (8.7%)	78
Bachelor's Degree Only	67,352 (26.5%)	129
Graduate Degree <sup>①</sup>	36,349 (14.3%)	133

Population		
Population 2022 Q4	391,805	
Population 2022 Q3	394,222	
Population 2022 Q2	393,830	
Population 2022 Q1	394,647	
Population 2021 Q4	394,939	
Population 2021 Q3	395,449	
Population 2021 Q2	395,949	
Population 2021 Q1	396,659	
Population 2020 Q4	397,664	
Population 5 Years Forecast	398,595	
Population 10 Years Forecast	406,903	
Persons per Household	2.34	96
Group Quarters	15,023 (3.8%)	154
Transient Population - Average Last 4 Quarters	2,603 (0.7%)	65
Households		
Households 2022 Q4	161,003	
Households 2022 Q3	162,081	
Households 2022 Q2	161,942	
Households 2022 Q1	162,274	
Households 2021 Q4	162,442	
Households 2021 Q3	162,660	
Households 2021 Q2	162,902	
Households 2021 Q1	163,249	
Households 2020 Q4	163,678	
Households 5 Years Forecast	164,228	
Households 10 Years Forecast	167,886	
Gender		
Male	195,015 (49.8%)	100
Female	196,790 (50.2%)	100
Ethnicity		
White	294,697 (75.2%)	91
Hispanic (Ethnic)	40,870 (10.4%)	164
Black	28,211 (7.2%)	121
Other	10,733 (2.7%)	93
Asian	17,294 (4.4%)	176



Household by Ethnicity		
White	124,679 (77.4%)	92
Hispanic (Ethnic)	13,910 (8.6%)	177
Black	10,080 (6.3%)	121
Other	6,416 (4%)	111
Asian	5,918 (3.7%)	189
Language Spoken		
Speak English at Home	316,749 (85.9%)	94
Speak Spanish at Home	28,451 (7.7%)	169
Speak Other Language at Home	23,336 (6.3%)	161
Ancestry		
Other	63,957 (16.3%)	122
German	86,791 (22.2%)	84
Unclassified	54,004 (13.8%)	87
Mexican	28,187 (7.2%)	162
Scottish/Irish	25,289 (6.5%)	101
Polish	25,111 (6.4%)	130
Other European (e.g. Greek/Russian)	18,556 (4.7%)	128
British	12,829 (3.3%)	87
Scandinavian	15,249 (3.9%)	54
Puerto Rican	7,349 (1.9%)	198
Italian	11,595 (3%)	148
American	7,665 (2%)	70
French	5,580 (1.4%)	70
South American	1,759 (<0.5%)	187
South Central Asian (e.g. Indian)	6,154 (1.6%)	283
Dutch	2,816 (0.7%)	55
Other Hispanic	1,320 (<0.5%)	99
Native American (Indian/Eskimo)	2,055 (0.5%)	53
Middle Eastern	1,987 (0.5%)	187
Chinese	3,954 (1%)	272
Dominican	452 (<0.5%)	220
Cuban	733 (<0.5%)	199
South East Asian (e.g. Vietnamese)	4,414 (1.1%)	92
Central American	1,070 (<0.5%)	111
Other Asian	1,116 (<0.5%)	167
Hawaiian/Pacific Islander	157 (<0.5%)	107
Korean	1,197 (<0.5%)	232
Japanese	459 (<0.5%)	251

Households Income		
Household Average Income	\$88,801.97	101
Average Income Per Person	\$37,277.17	104
Household Median Income	\$66,630.11	99
<\$15K	14,956 (9.3%)	119
\$15K - \$25K	13,164 (8.2%)	108
\$25K - \$35K	13,306 (8.3%)	97
\$35K - \$50K	19,944 (12.4%)	100
\$50K - \$75K	27,336 (17%)	90
\$75K - \$100K	21,472 (13.3%)	92
\$100K - \$150K	27,514 (17.1%)	98
\$150K - \$175K	8,066 (5%)	107
\$175K - \$200K	7,198 (4.5%)	113
\$200K - \$250K	4,508 (2.8%)	111
\$250K - \$500K	1,929 (1.2%)	111
>\$500K	1,610 (1%)	111

Disposable Households Income		
Household Average Disposable Income	\$68,743.11	101
Household Median Disposable Income	\$56,332.4	99
<\$15K	16,241 (10.1%)	119
\$15K - \$25K	15,757 (9.8%)	104
\$25K - \$35K	16,472 (10.2%)	103
\$35K - \$50K	23,354 (14.5%)	93
\$50K - \$75K	30,749 (19.1%)	91
\$75K - \$100K	22,627 (14.1%)	94
\$100K - \$150K	24,006 (14.9%)	105
\$150K - \$175K	5,432 (3.4%)	115
\$175K - \$200K	1,851 (1.1%)	112
\$200K - \$250K	1,807 (1.1%)	111
\$250K - \$500K	2,485 (1.5%)	110
>\$500K	222 (<0.5%)	113

Wealth per Household		
Household Average Wealth	\$230,150.15	97
Household Median Wealth	\$71,066.08	89
<\$0K	29,491 (18.3%)	105
\$0K - \$5K	14,696 (9.1%)	107
\$5K - \$10K	7,808 (4.8%)	106
\$10K - \$25K	10,638 (6.6%)	103
\$25K - \$50K	11,032 (6.9%)	99
\$50K - \$100K	16,226 (10.1%)	97
\$100K - \$250K	28,190 (17.5%)	96
\$250K - \$500K	20,340 (12.6%)	96
>\$500K	22,582 (14%)	98

Age		
Average Age	38.88	94
Median Age	36.76	90
0-4	23,269 (5.9%)	108
5-13	39,542 (10.1%)	101
14-17	16,435 (4.2%)	87
18-21	43,799 (11.2%)	169
22-24	14,209 (3.6%)	88
25-29	21,393 (5.5%)	85
30-34	24,911 (6.4%)	109
35-39	28,070 (7.2%)	125
40-44	25,285 (6.5%)	109
45-49	21,963 (5.6%)	97
50-54	21,189 (5.4%)	90
55-59	22,764 (5.8%)	86
60-64	23,742 (6.1%)	86
65-69	21,666 (5.5%)	86
70-74	17,481 (4.5%)	86
75-79	12,059 (3.1%)	84
80-84	7,488 (1.9%)	82
85+	6,540 (1.7%)	90

# DEMOGRAPHIC REACH COMPARED WITH SURROUNDING AREA

The table below shows if people over-represent or under-represent the population of the study area. Under-represented demographic segments are noted in red, while over-represented segments are noted in black.

Characteristics	Visitors	Area Demographics (County Wide)	Compared to Area Demographics
Gender			
Female	50.2%	50.8%	-0.6%
Male	49.8%	49.2%	0.6%
Ethnicity			
White	75.2%	90.7%	-15.5%
Hispanic	10.4%	5.1%	5.4%
Black	7.2%	1.8%	5.4%
Asian/Native Hawaiian/Other Pacific Islander	4.4%	4.0%	0.4%
Some Other Race	2.7%	1.6%	1.2%
Household Income			
\$0 - \$15,000	9.3%	4.7%	4.6%
\$15,000 - \$24,999	8.2%	5.8%	2.4%
\$25,000 - \$34,999	8.3%	5.5%	2.7%
\$35,000 - \$49,999	12.4%	9.0%	3.4%
\$50,000 - \$74,999	17.0%	15.0%	2.0%
\$75,000 - \$99,999	13.3%	14.2%	-0.9%
\$100,000 - \$149,999	17.1%	22.5%	-5.4%
\$150,000 +	14.5%	23.3%	-8.8%
Age			
0 to 4	5.9%	5.1%	0.8%
5 to 14	10.1%	11.9%	-1.8%
15 to 24	19.0%	11.8%	7.2%
25 to 34	11.8%	10.5%	1.3%
35 to 44	13.6%	12.7%	0.9%
45 to 54	11.0%	12.9%	-1.9%
55 to 64	11.9%	15.4%	-3.5%
65 to 74	10.0%	11.4%	-1.4%
75 to 84	5.0%	5.7%	-0.7%
85+	1.7%	2.6%	-0.9%









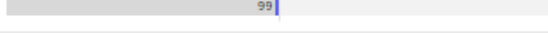
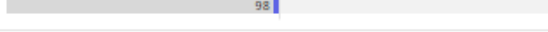

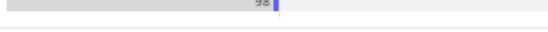







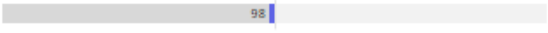








## PART 3:






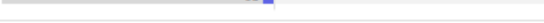
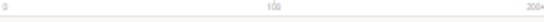










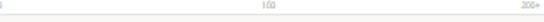
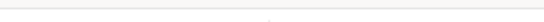







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# SPENDING PATTERNS

# SPENDING PATTERNS

The following pages show how much those people who have visited your point of interest and those who share the same location and demographic profile –potential future visitors in the trade area – spend in an average week. This is not how much they spent when they visited your point of interest, but how they generally spend their income. There are four key pieces of information: the first column refers to the spending category; the second column which provides the average weekly spending in that category; the third column is the percentage of total weekly spending is spent in that category; and

Overview			
Housing	\$95.49 (26.8%)		100
Transportation	\$80.33 (22.5%)		101
Food	\$64.65 (18.1%)		101
Healthcare	\$39.16 (11%)		94
Entertainment	\$20.16 (5.7%)		100
Cash Contributions	\$17.82 (5%)		96
Apparel and Services	\$10.71 (3%)		100
Education	\$6.64 (1.9%)		107
Personal Care Products and Services	\$5.66 (1.6%)		99
Miscellaneous	\$4.47 (1.3%)		98
Alcoholic Beverages	\$4.35 (1.2%)		101
Personal Insurance	\$3.67 (1%)		98
Tobacco Products and Smoking Supplies	\$2.8 (0.8%)		101
Reading	\$0.55 (<0.5%)		97
Food			
At home	\$44.4 (12.5%)		101
Away from home	\$20.25 (5.7%)		100
Alcoholic Beverages			
At home	\$2.96 (0.8%)		100
Away from home	\$1.38 (<0.5%)		101
Housing			
Utilities, fuels, and public services	\$40.75 (11.4%)		101
Shelter	\$19.71 (5.5%)		98
Household furnishings and equipment	\$16.85 (4.7%)		100
Household operations	\$11.19 (3.1%)		99
Housekeeping supplies	\$6.99 (2%)		99
Apparel and Services			
Women and girls	\$4.24 (1.2%)		100
Footwear	\$2.53 (0.7%)		101
Men and boys	\$2.31 (0.6%)		100
Other apparel products and services	\$1.32 (<0.5%)		99
Children (Age < 2)	\$0.31 (<0.5%)		102

Transportation			
Vehicle purchases (net outlay)	\$35.97 (10.1%)		101
Other vehicle expenses	\$29.15 (8.2%)		100
Gasoline and motor oil	\$13.54 (3.8%)		101
Public transportation	\$1.67 (<0.5%)		100
Healthcare			
Health insurance	\$29.82 (8.4%)		93
Medical services	\$5.31 (1.5%)		94
Drugs	\$2.92 (0.8%)		96
Medical supplies	\$1.11 (<0.5%)		95
Entertainment			
Television, radios, sound equipment	\$9.44 (2.6%)		101
Pets, toys and playground equipment	\$5.8 (1.6%)		99
Fees and admissions	\$2.96 (0.8%)		100
Other entertainment supplies, equipment, and services	\$1.96 (0.5%)		100
Education			
College tuition	\$4.84 (1.4%)		108
Elementary and high school tuition	\$1 (<0.5%)		103
School books, supplies, equipment for college	\$0.33 (<0.5%)		110
Other school expenses including rentals	\$0.2 (<0.5%)		104
School books, supplies, equipment for elementary, high school	\$0.1 (<0.5%)		101
Test preparation, tutoring services	\$0.09 (<0.5%)		102
Other schools tuition	\$0.06 (<0.5%)		102
School books, supplies, equipment for daycare, nursery, other	\$0.01 (<0.5%)		103
Cash Contributions			
Cash contributions to church, religious organizations	\$6.26 (1.8%)		97
Other cash gifts	\$4.58 (1.3%)		95
Cash contributions to charities and other organizations	\$4.08 (1.1%)		94
Child support expenditures	\$1.27 (<0.5%)		98
Support for college students	\$0.78 (<0.5%)		98
Cash contributions to educational institutions	\$0.47 (<0.5%)		102
Cash contributions to political organizations	\$0.39 (<0.5%)		97

Personal Care Products and Services		
Personal care products	\$3.63 (1%)	99
Personal care services	\$2.03 (0.6%)	99
Personal Insurance		
Life, endowment, annuity, other personal insurance	\$3.41 (1%)	98
Other non health insurance	\$0.26 (<0.5%)	96
Reading		
Magazine/Newspaper subscriptions	\$0.28 (<0.5%)	95
Books not through book clubs	\$0.23 (<0.5%)	99
Magazines/Newspapers, non-subscription	\$0.03 (<0.5%)	96
Tobacco Products and Smoking Supplies		
Cigarettes	\$2.39 (0.7%)	101
Other tobacco products	\$0.37 (<0.5%)	100
Smoking accessories	\$0.03 (<0.5%)	100



## APPENDIX A

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# FREQUENTLY ASKED QUESTIONS

# FAQ

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**Q: How do organizations use this information?**

A: Non-profit and governmental entities strive to ensure resources are applied as optimally as possible. Data on visits to downtown areas, festivals, parks, trails, boat launches, stadiums, individual business addresses, traffic locations, etc. are very useful in planning and evaluation.

Private organizations likewise use the data to better measure and understand performance. This data are useful for the following purposes: marketing, sponsor development, partner identification, measuring progress, benchmarking other organizations/areas/events, economic impact, economic development, due diligence, grant validation, access/inclusion of various populations, and measuring non-response bias in surveys to assist in proper survey weighting.

**Q: What size areas can be covered in a report?**

A: The size of the area can range from one point of approximately 30 feet to an area of approximately 200 square miles. The key variable is the number of individuals who go through the area during the study period. Roughly 2,000 people should travel through the space during the study period to allow a report to be generated.

**Q: How are the data collected?**

A: The Visitor360 program licenses data that complies with privacy practices such as the European Union General Data Privacy Regulations (GDPR) and with the California Consumer Privacy Act of 2018 (CCPA).

Data are collected through thousands of mobile apps and millions of devices. Data collected includes elements such as geo-location data, which is scrubbed of any identifiers before being used to protect the privacy of Consumers. Data are stripped of identifiers, such as mobile advertising identifiers, names, other persistent device identifiers, and contact information associated with individuals. The process is designed to produce only aggregated and extrapolated market research reports without relying on such private information. We are committed to respecting the privacy of service users and utilize the data in a way that protects their privacy and provides insights for improvement.

**Q: If data are extrapolated, how accurate is the data?**

A: Because of the sampling approach, the margin of error is approximately +/- 3-5%, depending on the number of people going through the area during the study period.

**Q: If there is poor cell reception, can a report still be created?**

A: Yes. Many apps record location data when there is no cell or wifi connection, but then upload the data when a connection is restored.

**Q: My location is small and close to other places –how precise are the data?**

A: Depending on the area, resolution is typically between 30 to 100 feet

**Q: Do the data include people just driving by?**

A: The default for the data is to count only people that spent at least 7 minutes in the study area; however, we can also set up counters that count people regardless of how long they spent or put in a longer minimum stay requirement.

**Q: Is home location based on the cell phone number or billing address?**

A: Home location is based on the location in which a person spends time that matches a “home location pattern.”

**Q: Can we benchmark other organizations/areas other than our own?**

A: Yes



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Cobalt is a national 501c3 nonprofit that offers local governments, schools and membership organizations high-quality benchmarks, metrics, surveys, geofencing, dynamic population segmentation, focus groups and work groups