



**CITY OF WAUKESHA**

**Administration**

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| <b>Committee:</b><br>Board of Public Works   | <b>Date:</b><br>8/6/2020  |
| <b>Common Council Item Number:</b><br>ID #20-0982  |   |
| <b>Submitted By:</b><br>Fred Abadi, Director of Public Works   | <b>City Administrator Approval:</b><br>Kevin Lahner, City Administrator |
| <b>Finance Department Review:</b><br>Diane M. Gard, Finance Director   | <b>City Attorney's Office Review:</b><br>Brian Running, City Attorney   |
| <b>Subject:</b><br>Review and act on the request from Robert Hayden for a one-time sewer credit for 2517 Bennett Cove. |   |

**Details:**  
 The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

Janet and Robert Hayden, on July 24, 2020 have requested to receive a credit for sewer service charges for the quarter ending September 2019. A new lawn was installed late August 2019 and required extensive watering.

For comparison and calculation of a refund, the average water usage was compared with the quarter of heavy usage.

High Usage: 24,200 gallons  
 Estimated Additional Usage: 20,009 gallons  
 Calculated Refund (2019 - \$7.25 /1000 gal): \$145.07

The Department of Public Works recommends approval of a one-time sewer credit totaling \$145.07.

**Options & Alternatives:**  
 To not approve the one-time sewer credit or approve another dollar amount.

**Financial Remarks:**

**Executive Recommendation:**  
 Recommend approval of a one-time sewer credit totaling \$145.07.

