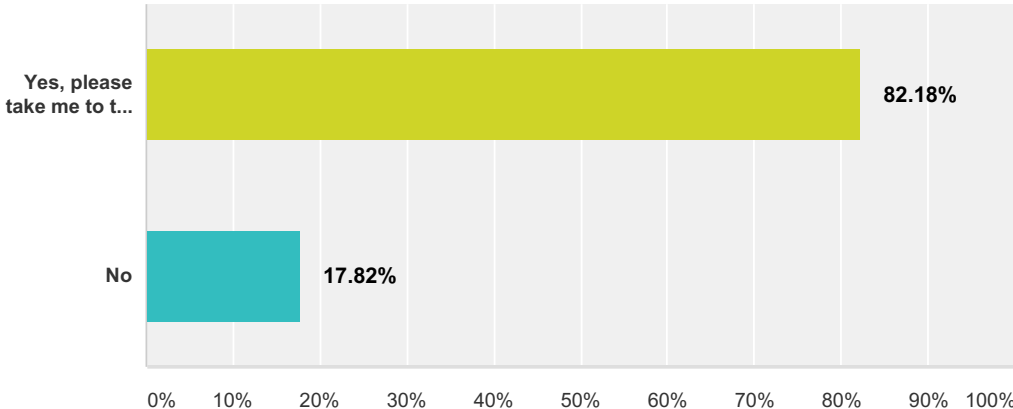


Q1 Will you provide feedback on your visit today?

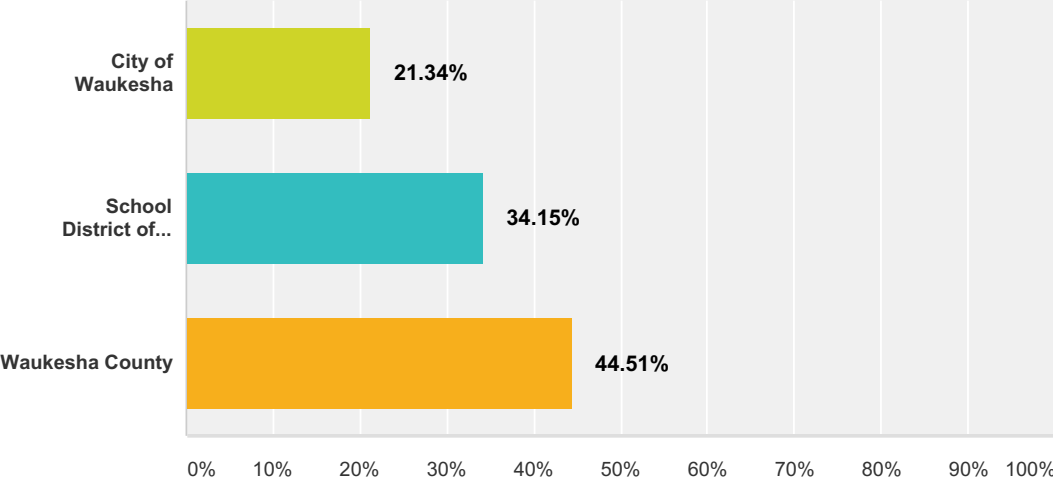
Answered: 202 Skipped: 0



Answer Choices	Responses	
Yes, please take me to the short survey	82.18%	166
No	17.82%	36
Total		202

Q2 Which entity are you with?

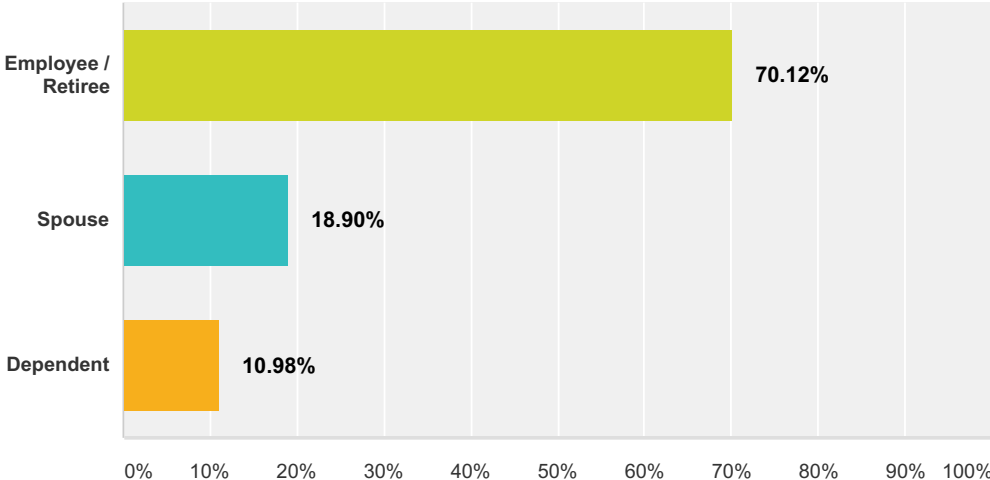
Answered: 164 Skipped: 38



Answer Choices	Responses	
City of Waukesha	21.34%	35
School District of Waukesha	34.15%	56
Waukesha County	44.51%	73
Total		164

Q3 What participant category do you fall in?

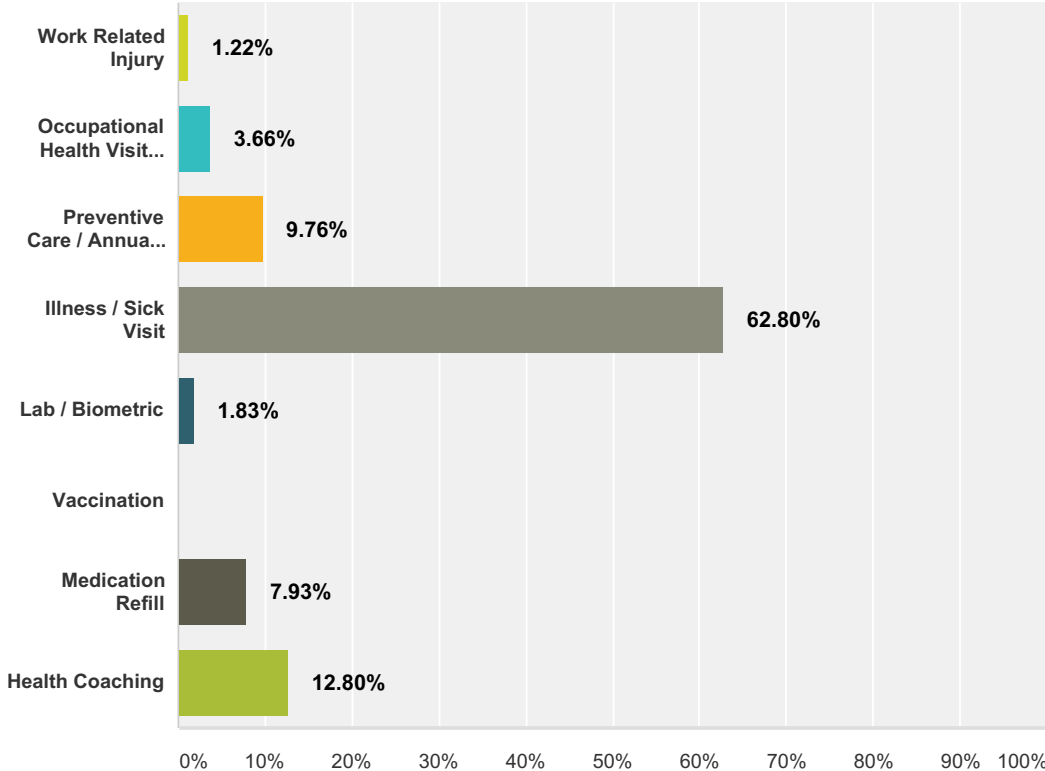
Answered: 164 Skipped: 38



Answer Choices	Responses	
Employee / Retiree	70.12%	115
Spouse	18.90%	31
Dependent	10.98%	18
Total		164

Q4 What was the PRIMARY reason for your appointment at the Waukesha Employee Health & Wellness Center today?

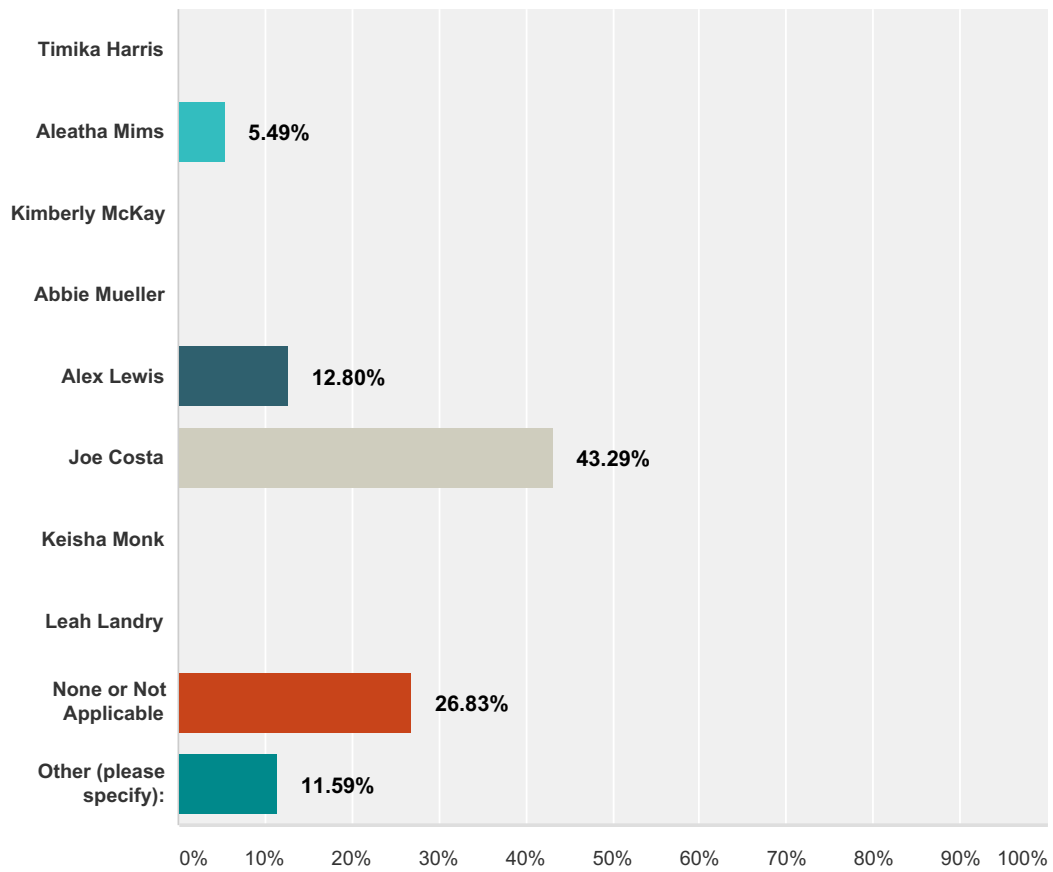
Answered: 164 Skipped: 38



Answer Choices	Responses
Work Related Injury	1.22% 2
Occupational Health Visit or Physical	3.66% 6
Preventive Care / Annual Exam	9.76% 16
Illness / Sick Visit	62.80% 103
Lab / Biometric	1.83% 3
Vaccination	0.00% 0
Medication Refill	7.93% 13
Health Coaching	12.80% 21
Total	164

Q5 Which Medical Office Assistant did you see?

Answered: 164 Skipped: 38



Answer Choices	Responses
Timika Harris	0.00% 0
Aleatha Mims	5.49% 9
Kimberly McKay	0.00% 0
Abbie Mueller	0.00% 0
Alex Lewis	12.80% 21
Joe Costa	43.29% 71
Keisha Monk	0.00% 0
Leah Landry	0.00% 0
None or Not Applicable	26.83% 44
Other (please specify):	11.59% 19
Total	164

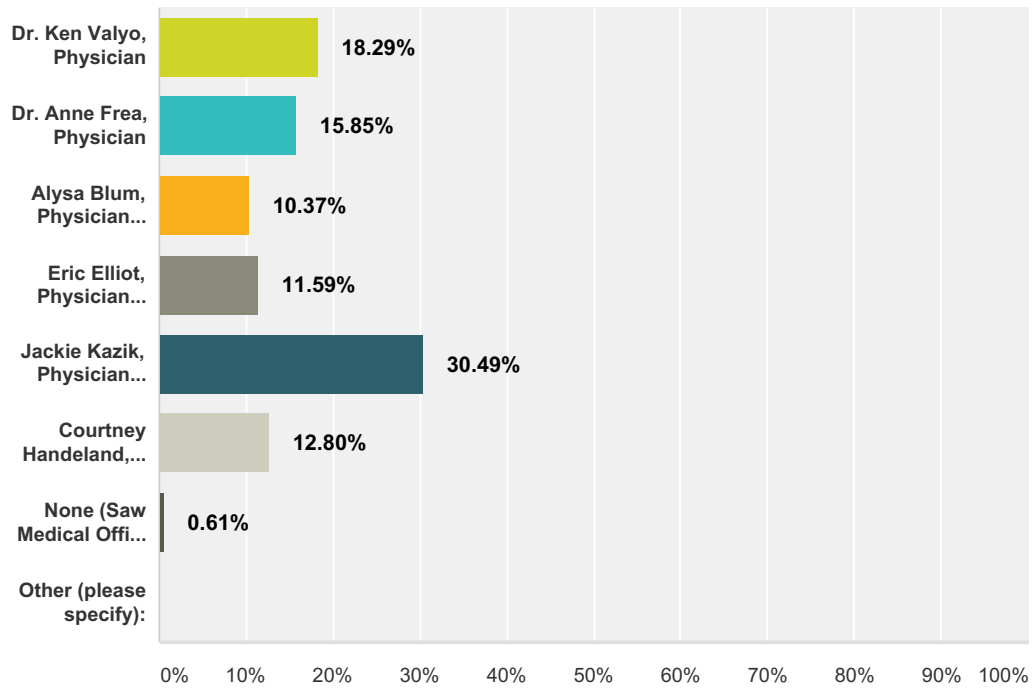
Waukesha Employee Health & Wellness Center Post-Visit Satisfaction Survey

#	Other (please specify):	Date
1	Courtney	4/29/2015 3:37 PM
2	PA	4/29/2015 3:12 PM
3	None app	4/29/2015 12:59 PM
4	Eric Elliot c	4/24/2015 4:44 PM
5	Courtneyy	4/23/2015 10:20 AM
6	Eric Elliot	4/17/2015 2:43 PM
7	Jackie	4/13/2015 11:59 AM
8	ldk	4/9/2015 10:46 AM
9	Not sure	4/6/2015 1:07 PM
10	Not sure	4/6/2015 11:45 AM
11	Na	4/6/2015 9:36 AM
12	Not sure	4/3/2015 5:41 PM
13	No ma	4/3/2015 10:42 AM
14	No ma	4/3/2015 9:52 AM
15	Christina	4/3/2015 8:26 AM
16	Dr Frea	4/3/2015 8:22 AM
17	Don't know	4/2/2015 9:32 AM
18	N/au	4/2/2015 9:23 AM
19	Courtney	4/1/2015 5:20 PM

Waukesha Employee Health & Wellness Center Post-Visit Satisfaction Survey

Q6 Which Provider did you see?

Answered: 164 Skipped: 38

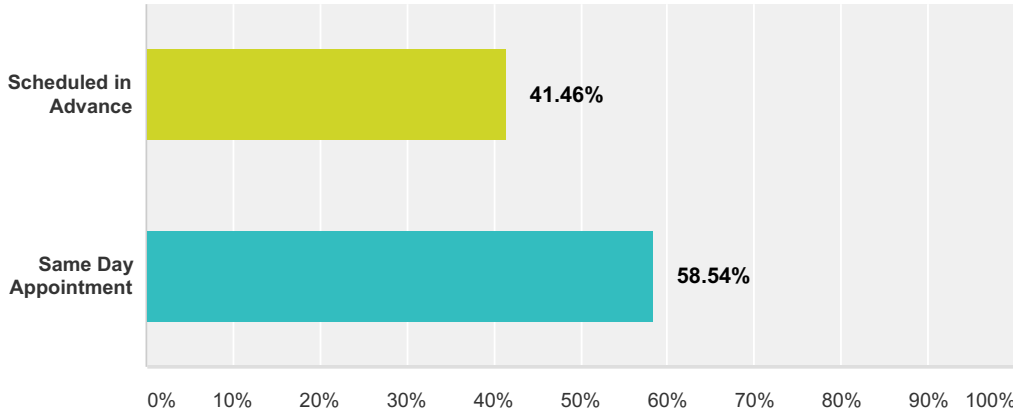


Answer Choices	Responses
Dr. Ken Valyo, Physician	18.29% 30
Dr. Anne Frea, Physician	15.85% 26
Alysa Blum, Physician Assistant	10.37% 17
Eric Elliot, Physician Assistant	11.59% 19
Jackie Kazik, Physician Assistant	30.49% 50
Courtney Handeland, Health Coach	12.80% 21
None (Saw Medical Office Assistant/Nurse Only)	0.61% 1
Other (please specify):	0.00% 0
Total	164

#	Other (please specify):	Date
	There are no responses.	

Q7 Was your appointment scheduled in advance or a same day appointment?

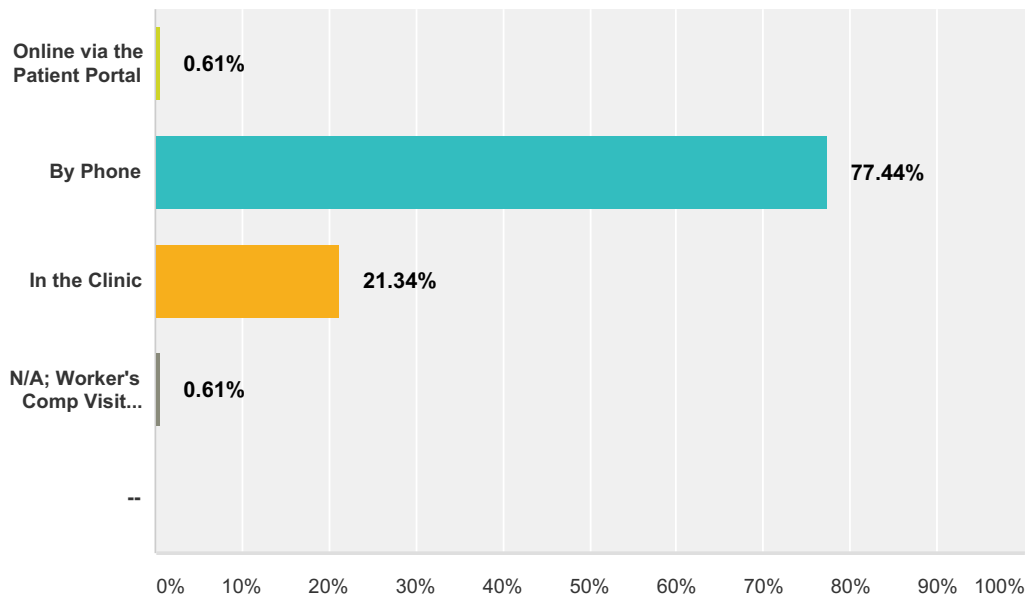
Answered: 164 Skipped: 38



Answer Choices	Responses
Scheduled in Advance	41.46% 68
Same Day Appointment	58.54% 96
Total	164

Q8 How did you schedule your appointment for today?

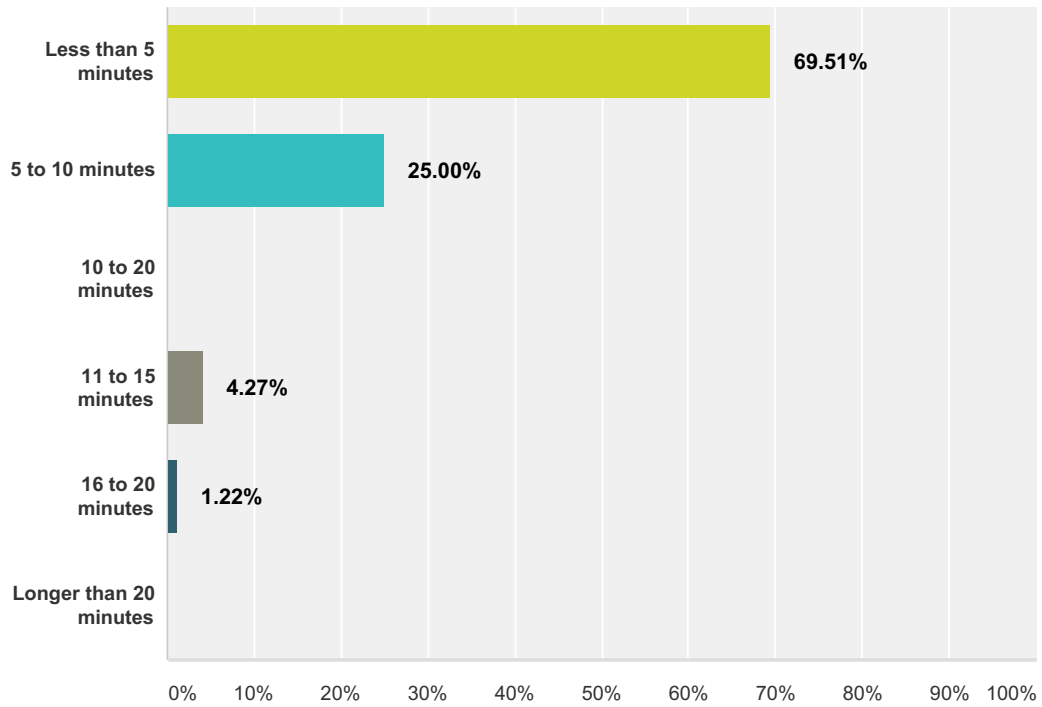
Answered: 164 Skipped: 38



Answer Choices	Responses
Online via the Patient Portal	0.61% 1
By Phone	77.44% 127
In the Clinic	21.34% 35
N/A; Worker's Comp Visit Initial Injury	0.61% 1
--	0.00% 0
Total	164

Q9 How long did you wait to be seen from your scheduled appointment time?

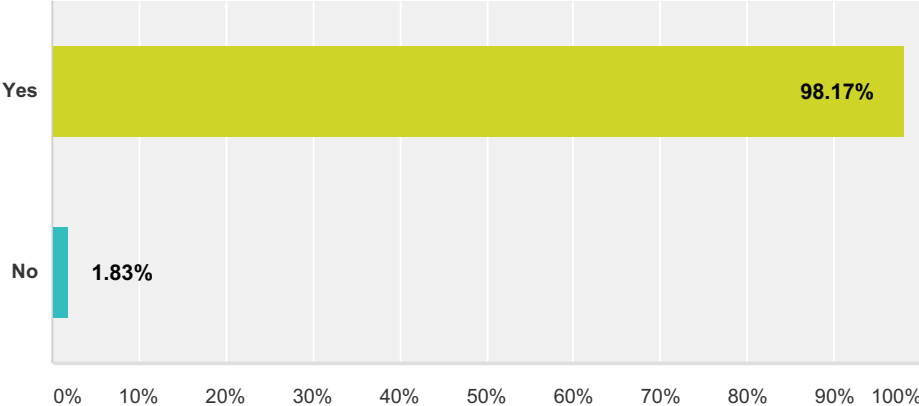
Answered: 164 Skipped: 38



Answer Choices	Responses	Count
Less than 5 minutes	69.51%	114
5 to 10 minutes	25.00%	41
10 to 20 minutes	0.00%	0
11 to 15 minutes	4.27%	7
16 to 20 minutes	1.22%	2
Longer than 20 minutes	0.00%	0
Total		164

Q10 Do you feel your privacy and confidentiality was maintained throughout your visit?

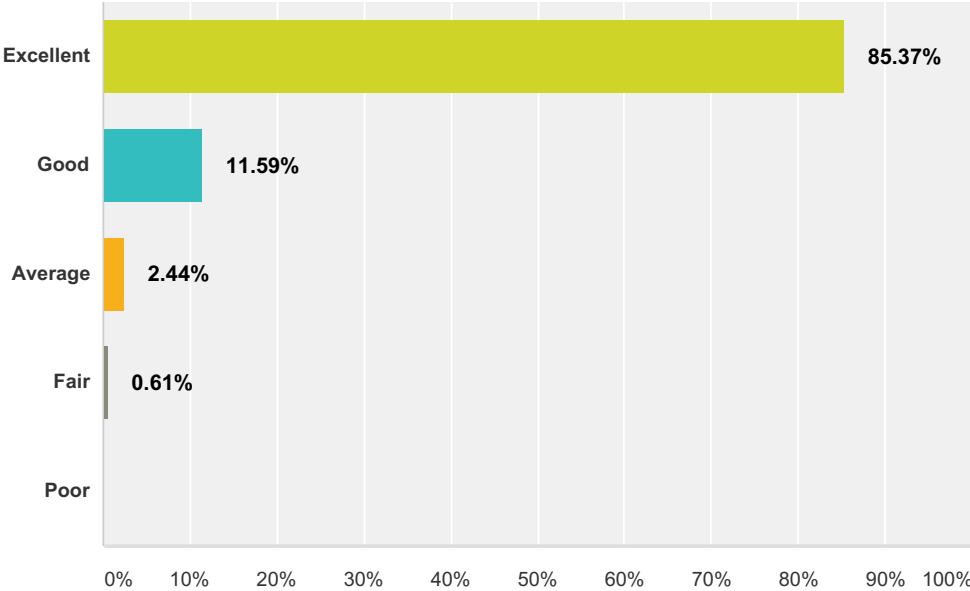
Answered: 164 Skipped: 38



Answer Choices	Responses	Count
Yes	98.17%	161
No	1.83%	3
Total		164

Q11 How would you rate the services you received today?

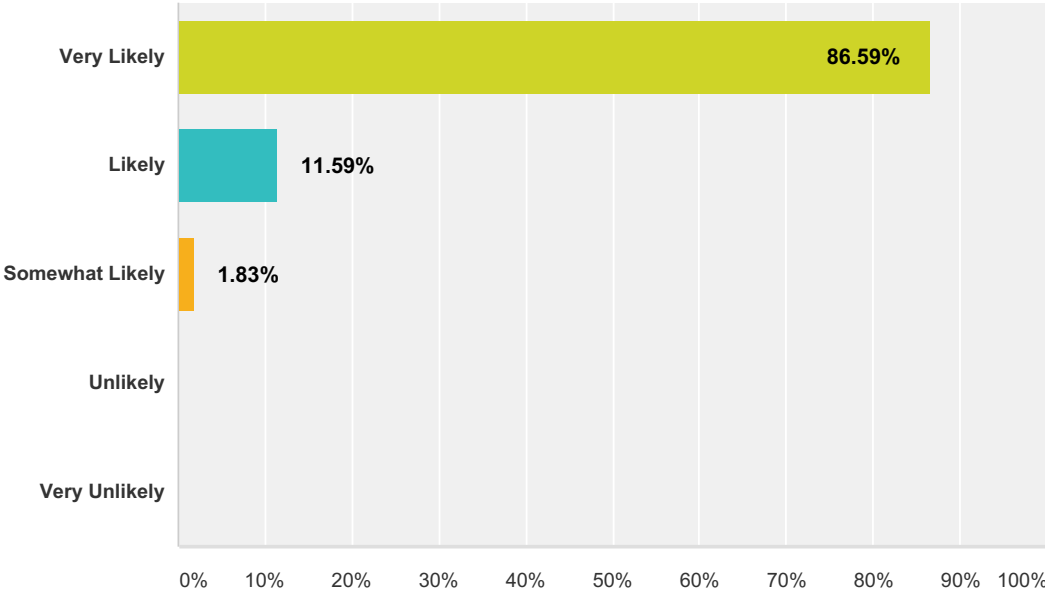
Answered: 164 Skipped: 38



Answer Choices	Responses	Count
Excellent	85.37%	140
Good	11.59%	19
Average	2.44%	4
Fair	0.61%	1
Poor	0.00%	0
Total		164

Q12 How likely are you to use the Waukesha Employee Health & Wellness Center again?

Answered: 164 Skipped: 38



Answer Choices	Responses	Count
Very Likely	86.59%	142
Likely	11.59%	19
Somewhat Likely	1.83%	3
Unlikely	0.00%	0
Very Unlikely	0.00%	0
Total		164

Q13 If you had a good or excellent experience in the clinic today and would be willing to be contacted for a testimonial, please provide your contact information below:

Answered: 0 Skipped: 202

#	Responses	Date
	There are no responses.	

Waukesha Employee Health & Wellness Center Post-Visit Satisfaction Survey

Q14 Do you have any additional comments or concerns about your visit today?

Answered: 26 Skipped: 176

#	Responses	Date
1	The clinic is a blessing, service is excellent. Courtney is professional and positive.	4/28/2015 9:28 AM
2	Get a tv in waiting room	4/27/2015 11:39 AM
3	Very knowledgeable health care providers, informative, and friendly. Treatment was painless. I'm grateful for the service!	4/24/2015 2:38 PM
4	Jackie is great. Super patient and very informative every time.	4/22/2015 5:13 PM
5	No	4/20/2015 4:30 PM
6	Jackie provided professional, courteous and compassionate service. No one likes to go to the doctor, but the clinic makes it easy. Thanks Jeff Herro	4/18/2015 9:04 AM
7	Initially, I was concerned about using a medical system associated with employer due to potential Hippa issues. Courtney has provided excellent education & support and I would recommend the clinic to co-workers. I am extremely happy with the service provided by the clinic and my provider.	4/17/2015 8:52 AM
8	Thanks for the feedback-it's helpful to discuss health goals with another person	4/16/2015 3:11 PM
9	Very helpful and motivating	4/16/2015 7:54 AM
10	I appreciate the staff getting me in.	4/14/2015 3:13 PM
11	Personable and enjoyable. Old school health care. The way it should be.	4/13/2015 9:56 AM
12	Very pleased. Thank you all for being so kind and efficient.	4/10/2015 6:00 PM
13	Thanks!	4/10/2015 4:38 PM
14	Great experience thanks	4/9/2015 10:25 AM
15	I am very impressed with the clinic. Jackie is awesome and I will most definitely be back and I'll recommend to others.	4/8/2015 2:44 PM
16	I was very pleased with the care I recieved today. I would highly recommend visiting this clinic!	4/7/2015 2:03 PM
17	No	4/7/2015 10:32 AM
18	People here are super nice, knowledgeable and don't rush you. They show genuine concern for your well-being. Alyssa shared more with me about the condition I have then my primary physician whom I've been with for over 5 years. I will highly recommend to everyone! Fantastic experience.	4/6/2015 5:50 PM
19	Thanks	4/6/2015 12:38 PM
20	GRreat visit. Dr V was able to assist with my Meds and save me some \$. He was very nice and helpful!	4/6/2015 12:02 PM
21	NA	4/4/2015 12:21 PM
22	Follow up and level of concern was fantastic!	4/3/2015 1:08 PM
23	Thank you!	4/3/2015 9:31 AM
24	Courtney has been great in helping me achieve my health goals	4/3/2015 8:26 AM
25	I wanted to check out this facility. Very impressed with ease of making an appointment, friendliness of staff and concern for me. And the \$0 cost for an office visit and low cost for prescriptions is a definite benefit.	4/3/2015 8:22 AM
26	N/a	4/1/2015 5:20 PM