

Public Works – Waukesha Metro Transit

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Waukesha Metro Transit

2021 Ridership Summary

Fixed Route Ridership

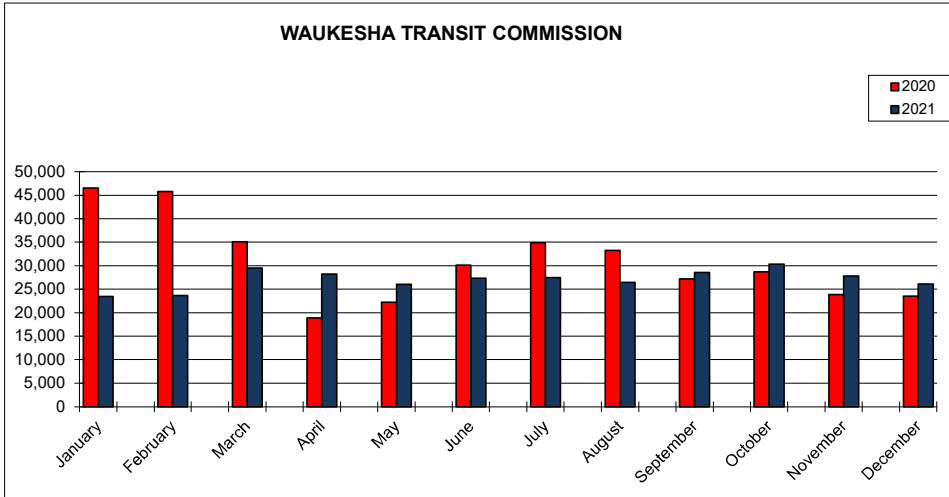
1. Fixed Route Ridership decreased nearly 13%, 46,778 less trips, in 2021 from 2020.
2. 1st Quarter Ridership 2021 (January-March) was 50,290 fewer rides than 2020 with nearly 90% of the decrease (44,610 less rides) in January and February 2021. (January & February 2020 Pre-COVID period)
3. Ridership was significantly higher in April and May 2021 than April and May 2020 (lockdowns).
4. Ridership in June-August 2021 decreased significantly from June-August 2020 which was likely the result of fares not being charged June-August 2020.
5. September-December 2021 had steady increases and ridership appeared to have stabilized.

Metrolift Ridership

1. Metrolift ridership increased nearly 22% from 2020 to 2021
2. January and February 2021 ridership was over 40% less than January and February 2020 (Pre-Covid period).
3. March-December 2021 ridership increased each month with extraordinary increases in April-June.

WAUKESHA TRANSIT COMMISSION
Total Passengers by Month: 2020 - 2021

Month	Waukesha METRO Transit			Waukesha METROLIFT			Combined Total		
	2020	2021	% Change	2020	2021	% Change	2020	2021	% Change
January	45,769	22,966	-49.8%	824	482	-41.5%	46,593	23,448	-49.7%
February	44,932	23,125	-48.5%	886	529	-40.3%	45,818	23,654	-48.4%
March	34,669	28,989	-16.4%	463	512	10.6%	35,132	29,501	-16.0%
April	18,752	27,619	47.3%	141	607	330.5%	18,893	28,226	49.4%
May	22,078	25,498	15.5%	195	577	195.9%	22,273	26,075	17.1%
June	29,771	26,726	-10.2%	369	645	74.8%	30,140	27,371	-9.2%
July	34,473	26,858	-22.1%	467	621	33.0%	34,940	27,479	-21.4%
August	32,766	25,724	-21.5%	506	714	41.1%	33,272	26,438	-20.5%
September	26,683	27,852	4.4%	507	686	35.3%	27,190	28,538	5.0%
October	28,112	29,683	5.6%	608	634	4.3%	28,720	30,317	5.6%
November	23,375	27,101	15.9%	512	668	30.5%	23,887	27,769	16.3%
December	23,003	25,464	10.7%	506	621	22.7%	23,509	26,085	11.0%
Year-to-date	364,383	317,605	-12.84%	5,984	7,296	21.93%	370,367	324,901	-12.28%
Annual Totals	364,383			5,984			370,367		



Prepared by: Djans DATE: 2/14/2022
 Reviewed by: _____ DATE: _____
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