

From: [Alex Damien](#)
To: [Kathy Glyvin](#)
Cc: [Judith Allen](#); [Tina L. Kadrich](#)
Subject: RE: (2443 Pendleton PL)Wastewater charge for pool
Date: Thursday, September 17, 2020 12:21:51 PM

Kathy,

You are correct, there is a ONE time credit for such things as filling a swimming pool or establishing a lawn. The process involves a review of your water bill to complete a calculation that involves comparing your heavy water usage period(time you filled the pool) to your average usage. Once this is calculated, a recommendation is made to the Board of Public Works for review and approval. Based off the numbers you list below, an estimated credit would be \$43. If you would like to move forward with your one time credit for this pool filling, please let me know and I will start gathering your usage history.

Thanks,
Alex

Alex Damien, P.E.

City Engineer

City of Waukesha Department of Public Works – Engineering Division
130 Delafield Street | Waukesha, WI 53188-3616 | 262-524-3600
O: 262-524-3907 | C: 262-349-6515 | adamien@waukesha-wi.gov | www.waukesha-wi.gov

From: Kathy Glyvin [mailto:kandg0501@gmail.com]
Sent: Thursday, September 17, 2020 10:34 AM
To: Alex Damien <ADamien@waukesha-wi.gov>
Subject: Wastewater charge for pool

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Good morning,

I am writing to ask if it is possible to receive a credit for the wastewater portion of our most recent bill. We set up an Intex pool that is 18" x 48". The documentation says it holds 5,466 gallons of water.

Our account number is 124203000.

Thank you,

Kathy Whitney-Glyvin
2443 Pendleton Pl,
Waukesha