From:
 Alex Damien

 To:
 Amy Vitale

 Cc:
 Judith Allen

 Subject:
 RE: sewer credit

Date: Tuesday, November 24, 2020 12:25:24 PM

Amy,

The review and approval for your requested sewer credit is scheduled for the December 17th Board of Public Works meeting.

Thanks, Alex

From: Amy Vitale [mailto:amyvitale1212@gmail.com]

Sent: Monday, November 23, 2020 2:22 PM **To:** Alex Damien <ADamien@waukesha-wi.gov>

Subject: Re: sewer credit

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Hi Alex,

Do you know when I may find out if we are able to get the credit?

Thanks and happy Thanksgiving! Amy

On Wed, Nov 4, 2020 at 2:26 PM Alex Damien < <u>ADamien@waukesha-wi.gov</u>> wrote:

Thanks Amy.

One more. Can you provide documentation on the size / volume of your hot tub? Thanks.

Alex

From: Amy Vitale [mailto:<u>amyvitale1212@gmail.com</u>]

Sent: Wednesday, November 4, 2020 2:24 PM **To:** Alex Damien < <u>ADamien@waukesha-wi.gov</u>>

Subject: Re: sewer credit

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Hi,

Our hot tub is outside and we have not drained it - it is new so we just filled it. We put down seed around the hot tub area (as grass was dug up) so needed to water it. I hope this helps.

Thanks, Amy

On Wed, Nov 4, 2020 at 2:18 PM Alex Damien < <u>ADamien@waukesha-wi.gov</u>> wrote:

Amy,

Before I can determine if a one-time credit is available, I have a few questions for you:

- 1. Is your hot tub located outside?
- 2. Where and how did you drain your hot tub?
- 3. You live in an existing neighborhood (not recently constructed), did you have to re-grade or re-establish your lawn for some reason?

Thanks,

Alex

Alex Damien, P.E.

City Engineer

City of Waukesha Department of Public Works – Engineering Division 130 Delafield Street | Waukesha, WI 53188-3616 | 262-524-3600

O: 262-524-3907 | C: 262-349-6515 | <u>adamien@waukesha-wi.gov</u> | <u>www.waukesha-wi.gov</u>

From: Amy Vitale [mailto:<u>amyvitale1212@gmail.com</u>]

Sent: Wednesday, November 4, 2020 1:51 PM

To: Alex Damien < <u>ADamien@waukesha-wi.gov</u>>; Amy Vitale < <u>amyvitale1212@gmail.com</u>>

Subject: sewer credit

NOTICE: External Email

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Hi Alex,

We just received our water bill and were surprised that it was triple our normal bill. We did get and fill a hot tub and were doing extra lawn watering which may have added to it. Would it be possible to give us a one-time sewer credit? I appreciate your consideration.

Thank you,

Amy Vitale 1279 Swallow Rd. Waukesha

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