

## DEPARTMENT OF PUBLIC WORKS

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### TRANSPORTATING SEGWAY POLICY April 2016

#### PURPOSE OF POLICY AND DEFINITION OF SEGWAY:

The purpose the Segway policy is to address the ability to safely transport a Segway device on board a Waukesha Metro Transit vehicle when used as a mobility device by a person with a disability.

A Segway is a two-wheeled gyroscopically stabilized, battery-powered personal transportation device. It is not designed primarily for use by individuals with disabilities; nor is it primarily used by such individuals. However, some individuals with disabilities may use a Segway as a personal mobility aid, in lieu of a more traditional device such as a wheelchair or scooter.

The device has a 19 inch by 25 inch (approximate) base that the user stands on in an upright position. The user balances on the platform and uses the central column for stability and steering. A Segway can range between 37 and 50 inches in height and weighs approximately 80 to 90 pounds unoccupied.

#### POLICY:

- A. Segways will be allowed on Waukesha Metro Transit buses only when used as a mobility device by an individual with a disability. Non-disabled Segway users will not be allowed to transport a Segway on a transit system vehicle.
- B. Drivers will ask the Segway user whether he/she is disabled and using the Segway as a mobility device.
- C. A Segway will be transported only if it does not exceed the size and weight standards for a "common wheelchair" (i.e., 30 by 48 inches, measured two inches above the ground and not exceeding 600 pounds, including the user).
- D. The Segway user is strongly encouraged to participate in a training session provided by the Waukesha Metro Transit prior to transporting the Segway on a transit system vehicle. The training sessions are scheduled on an individual basis at a time and place mutually convenient to the transit system and the Segway user.

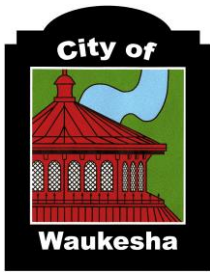
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- E. On vehicles equipped with a ramp, the Segway user will be allowed to ride the Segway up or down the ramp when boarding or disembarking from the vehicle. On vehicles equipped with a lift, the Segway user will be required to dismount the Segway, put the Segway in neutral and power off, and stand next to it and hold onto the Segway on the lift when boarding or disembarking from the vehicle.
- F. The Segway user may ride the Segway to and from the securement position, which will be the first available wheelchair securement area. At no other time will the Segway user be allowed to ride the Segway while on the vehicle. The driver will not operate or move the vehicle until the Segway is secured and the user has taken a seat.
- G. The Segway must be securely stowed in a wheelchair securement area. The Segway user must allow the driver to secure the Segway in a manner that prevents movement of the Segway. The driver will check the securement prior to operating the vehicle. If the driver determines that the Segway cannot be safely secured, he/she will contact the dispatcher or supervisor for assistance.
- H. The Segway must be stowed with the power off, in a neutral power position when secured in the vehicle. A passenger using the Segway will not be allowed to stand on the Segway when it is secured and will be advised to take the seat nearest the Segway.

### INFORMATION REGARDING THE SEGWAY POLICY:

The Segway policy will be explained in all pertinent passenger information, including websites. Questions regarding the policy should be directed to: Janet Berkin, Director of Transit Operations, Waukesha Metro Transit, 262-524-6665 or [jberkin@ci.waukesha.wi.us](mailto:jberkin@ci.waukesha.wi.us) or Kevin Jay, Operations Manager, Waukesha Metro Transit, 262-524-6662 or [kjay@ci.waukesha.wi.us](mailto:kjay@ci.waukesha.wi.us).

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