



CITY OF WAUKESHA

Administration

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Committee: Board of Public Works	Date: 9/23/2021
Common Council Item Number: ID #21-2873	
Submitted By: Alex Damien, Interim Director of Public Works	City Administrator Approval: Kevin Lahner, City Administrator
Finance Department Review: Bridget M. Souffrant, Finance Director	City Attorney's Office Review: Brian Running, City Attorney
Subject: Review and act on the request from JoEllen Krause for a one-time sewer credit for 816 Tenny Ave.	

Details:
The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

JoEllen Krause, on September 14, 2021, requested a credit for sewer service charges for the time period between June 10, 2021 to August 10, 2021. During this water usage period, piping burst in a crawlspace which allowed a large volume of water to flow into the soil in the crawlspace and not be treated at the Clean Water Plant.

For comparison and calculation of a refund, the average water usage was compared with the period of heavy usage.

High Usage: 187,400 gallons
Average Usage: 4,006 gallons
Estimated Additional Usage: 183,394 gallons
Calculated Refund (2021 - \$8.54 /1000 gal): \$1,566.19

Options & Alternatives:
To not approve the one-time sewer credit or approve another dollar amount.

Financial Remarks:

Executive Recommendation:
Recommend approval of a one-time sewer credit totaling \$1,566.19

