

Dear Mr. Damien,

On October 20<sup>th</sup>, we received a water / wastewater bill for the time period of 5/19 – 8/21, which showed a usage of 87,100 gallons, with a corresponding wastewater charge of \$538.64. Earlier this year, we had a new lawn seeded at our house. We began sprinkling the lawn in June, at a high rate during the first two months. We took out a permit with the city of Waukesha, in order to get a variance from the sprinkler ordinance. Our highest usage in any quarter over the previous year (prior to starting the yard) was 11,200 gallons. During this summer quarter, our usage was 75,900 gallons higher than our largest prior usage. While we understand charging us for the water that was used, we don't feel it is appropriate to be charged wastewater fees for water that went directly into our yard and was not processed in the wastewater facilities. We are requesting a one-time refund of the excess wastewater fees we paid above our normal in-house usage in that October bill. Thank you for considering our request. Please contact us at 732-371-7117 if you have any questions.

Sincerely,

Greg Jones and Shirley Forer