



**CITY OF WAUKESHA**

**Administration**

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| <b>Committee:</b><br>Board of Public Works  | <b>Date:</b><br>10/21/2021  |
| <b>Common Council Item Number:</b><br>ID #21-2998   |   |
| <b>Submitted By:</b><br>Alex Damien, Interim Director of Public Works   | <b>City Administrator Approval:</b><br>Kevin Lahner, City Administrator |
| <b>Finance Department Review:</b><br>Bridget M. Souffrant, Finance Director   | <b>City Attorney's Office Review:</b><br>Brian Running, City Attorney   |
| <b>Subject:</b><br>Review and act on the request from Roland Kelly Kramer for a one-time sewer credit for 2468 Emslie Dr. |   |

**Details:**  
The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.11(h)(4) titled One-Time Unmetered Credit, users without credit meters may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

Roland Kelly Kramer, on September 7, 2021, requested a credit for sewer service charges for the time period of July 2021. During this period, a garden hose burst and discharged water into the backyard before it was discovered.

For comparison and calculation of a refund, the average water usage was compared with the period of heavy usage.

High Usage: 15,100 gallons  
Average Usage: 5,849 gallons  
Estimated Additional Usage: 9,251 gallons  
Calculated Refund (2021 - \$8.54 /1000 gal): \$79.00

**Options & Alternatives:**  
To not approve the one-time sewer credit or approve another dollar amount.

**Financial Remarks:**

**Executive Recommendation:**  
Recommend approval of a one-time sewer credit totaling \$79.00

