



City of Waukesha

City Hall,
201 Delafield Street
Waukesha, WI 53188

Meeting Agenda - Final Information Technology Board

Wednesday, November 4, 2015

6:30 PM

Council Chambers

1. Call to Order

2. Approval of Minutes

[ID#15-3676](#) Approval of Minutes for Information Technology Board

Attachments: [ITBMN140806](#)
[ITBMN140827](#)
[ITBMN140903](#)
[ITBMN140917](#)
[ITBMN141008](#)
[ITBMN141110](#)
[ITBMN141203](#)
[ITBMN150107](#)
[ITBMN150205](#)
[ITBMN150304](#)
[ITBMN150401](#)

3. Discussion and Recommendation:

[ID#15-3679](#) Review and approve the IT Help Desk Outsourcing contract with Heartland Business Systems.

Attachments: [Cover sheet 15-3679](#)
[Technical Levels](#)
[HBS HD Outsourcing contract](#)

[ID#15-3680](#) Review and recommend updates to ITB forms

Attachments: [Cover sheet for 15-3680](#)
[IT Project Definition](#)
[IT Request form](#)
[IT Areas of Interest](#)
[ITB Composition and Purpose 9-17-15](#)

4. Communications and Referrals

5. Adjournment

"A majority of the Council members may be in attendance"

NOTICE: Any person who has a qualifying disability under the Americans with Disabilities Act that requires that the meeting be accessible or that materials at the meeting be in an accessible format, please contact Fred Abadi 48 hours prior to the meeting at 524-3600, Fax 524-3898, or the Wisconsin Telecommunications Relay System so that arrangements may be made to accommodate the request.