



# DEPARTMENT OF PUBLIC WORKS



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## Residential Solid Waste and Recycling Regulations

### Update Summary – February 2017

**Introduction:** These regulations, empowered by city ordinance 13.055, are meant to be updated over time to reflect current policy and best practices. Since the previous version of these regulations, we have gained insight about our garbage and recycling services and wish to adopt these updated regulations for improved communication with residents and efficiency of service

#### Summary of major updates:

**1) Added detailed chart of specific bulky items and instructions regarding set-out.**

Previously, we had a list of some items and instructions. This chart is much more detailed and alphabetical for easy reference.

**2) Settled on number of 3 bulky items allowed per week and 6 total per month.**

Previously, we had said a limit of 2 for some items and a limit of 4 for other items. It has been confusing and inconsistent. And, previously we had established no limit per month. Compromising on 3 items per week is easy to remember and communication and including a limit per month allows us to prevent long term abuse of the service.

**3) Elimination in regulations of redundant information from the ordinance.**

Previously, we had restated many aspects of the ordinance in the regulations. For a shorter document and to avoid redundancy, information is exclusive to either the ordinance or the regulations, and they reference each other.

However, we are also working on a new **Quick Guide** information sheet, which will be able to provide basic information from both the ordinance and the regulations for easy reference.

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## RESIDENTIAL RECYCLING AND SOLID WASTE REGULATIONS



### City of Waukesha – Department of Public Works

262-524-3600 • [DPW@ci.waukesha.wi.us](mailto:DPW@ci.waukesha.wi.us)

Updated and approved by the Board of Public Works February 23, 2017

These regulations are empowered by city ordinance 13.055. The Department of Public Works shall serve as administrators of residential solid waste and recycling service and set forth additional regulations to the ordinance as necessary. Residents shall refer to these regulations for current policies.

### CART REGULATIONS

**Ownership of Carts:** For properties with automated pickup, the provided carts are owned by Advanced Disposal. Each cart has a specific ID number attached to a property. All carts must stay with the property they are attached to and must not be moved to different properties. The city maintains a database of cart identification for properties.

**Size Options of Carts:** 48 gallons, 64 gallons, 96 gallons.

**Replacement Cart:** If a cart is lost, stolen, or rendered unusable per user neglect as determined by the Department of Public Works, property owners must pay to replace the cart through Advanced Disposal. The cost of a replacement cart is **\$75** per cart, paid directly to Advanced Disposal. (262-367-6040)

**Damaged Carts from Servicing:** If a cart is damaged by the normal collection service or by normal wear and tear over time, Advanced Disposal will repair or replace it at no charge. (262-367-6040)

**Exchanging of Cart:** If a property owner wishes to exchange a cart for a different size or other reason, property owners must pay to exchange the cart through Advanced Disposal. The cost of an exchange is **\$75** per cart, paid directly to Advanced Disposal. When property ownership changes, new owners may exchange carts one time at no cost within their first month of owning the property (any subsequent cart exchanges are subject to the exchange fee). (262-367-6040)

**Additional Carts:** If a property wishes to have an additional trash or recycling cart, they may pay for the extra cart annually through the Advanced Disposal. The cost of having an additional cart varies each year. (262-367-6040)

### APPLIANCES

**Procedure:** All appliances pickup requests must be called in for a special pickup to Advanced Disposal (262-367-6040). Advanced Disposal does appliance pickups on Tuesdays and Wednesdays in Waukesha and may have additional instructions.

**List of Appliances:** Refrigerators, freezers, microwaves, dishwashers, dehumidifiers, washers and driers, stoves/ovens, space heaters, water softener brine tanks. (Potentially more not listed, call with questions.)

**Limitations:** Eligible properties are limited to having picked up 3 appliances per week and 6 appliances per month.

### BULKY ITEMS

**What is a Bulky Item:** Bulky items are large trash items which literally do not fit in the cart, even if the cart was empty. Smaller items which would fit in the cart if the cart was empty are NOT bulky items. Extra bags are not bulky items. Extra recyclables or large cardboard boxes are not bulky items – there is not a bulky recycling option.

**Limitations:** Eligible properties are limited to setting out 3 bulky items per week and 6 bulky items per month. Additionally, if an item is deemed too heavy, too large to fit in truck, dangerous to move or otherwise questionable it can be denied.

**Procedure:** Properties may set out bulky items for pickup on the same day as normal garbage service. Residents may make a courtesy call to Advanced Disposal (262-367-6040) for items especially large or weigh more than 50 lbs. Bulky items should be placed at the end of the driveway or on the curb for pickup. Properties with alleys shall set bulky items in front of their property on the street. Bulky item set out must adhere to the same timing rules of normal garbage and recycling services (see city ordinance 13.055).

**\*\*See Disposal Chart Below for Specific Bulky Item Instructions\*\***

## BULKY ITEMS DISPOSAL CHART

Item	Limit	Set Out Guidelines
<b>Appliances</b> (Refrigerators, freezers, microwaves, dishwashers, dehumidifiers, washers and driers, stoves/ovens, space heaters, water softener brine tanks)	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	All appliances <b>must be called</b> into Advanced Disposal (262-367-6040) for pickup and instructions. Appliances are picked up either Tuesdays or Wednesdays.
<b>Artificial Trees</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	The city prefers placing this item into the TRASH cart if it will fit reasonably. If not, set on ground as bulky item.
<b>Bathtubs and Sinks</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Only fiberglass bathtubs and sinks can be taken – no cast iron tubs. Bathtubs must be cut into two pieces. Any sharp objects or edges must be removed or covered.
<b>Car Seats</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	The city prefers placing this item into the TRASH cart if it will fit reasonably. If not, set on ground as bulky item.
<b>Carpeting, Padding, and Rugs</b>	6 rolls per week (1 additional bulky item allowed in addition to the 6 rolls).	Rolls must be cut to 4 foot lengths, rolled, and tied. Rolls must not weigh more than 50 lbs. per roll.
<b>Countertops</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Countertops must be normal household items. Must not be more than 4 feet in length and weigh more than 50 lbs. per item. Any sharp objects or edges must be removed or covered.
<b>Couches, Sofas, and Cushioned Chairs</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	If soaked in rain, service may not be able to pick up due to weight. Cannot be covered with other trash items.
<b>Doors</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Doors must be normal household items, not unusually large or heavy.
<b>Exercise Equipment</b> (Treadmills, ellipticals, stationary bikes, etc.)	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Exercise equipment <b>must be called</b> in for special pickup to Advanced Disposal (262-367-6040).
<b>Furniture</b> (Kitchen chairs, dressers, desks, tables, shelving units, etc.)	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Better to leave these items <b>WHOLE</b> rather than breaking down into many small pieces on the ground. Many small pieces will not be picked up and should be placed into TRASH cart.  Whole furniture must not be longer than 6 feet in length nor weigh more than 50 lbs., else they should be broken down to these sizes.
<b>Garbage Cans and Recycle Bins</b> (Old cans and bins)	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Old garbage cans and recycle bins must be set out empty, upside down, and with a sign attached indicating “TAKE FOR TRASH”.
<b>Lumber and Pipes</b>	6 bundles per week (1 additional bulky item allowed in addition to the 6 bundles).	Bundles must be cut to 4 foot lengths and tied. Bundles must not weigh more than 50 lbs. per bundle. All nails, screws, or any other sharp objects or edges must be removed or fixed for pickup.
<b>Mattresses and Box Springs</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	If soaked in rain, service may not be able to pick up due to weight.
<b>Railroad Ties</b>	6 railroad ties per week (1 additional bulky item allowed in addition to the 6 ties)	Ties must be cut to 4 foot lengths and must not weigh more than 50 lbs. per tie.

Item	Limit	Set Out Guidelines
<b>Tires</b> (Normal Vehicle Tires)	4 free tires per year, per address.	All tires <b>must be called</b> in to Advanced Disposal (262-367-6040) for special pickup. All tires must be off the rim.
<b>Toilets</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Toilets must be broken in two pieces – the bowl/seat and tank must be separate. Any sharp objects or edges must be removed or covered.
<b>Vacuums and Carpet Cleaners</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	The city prefers placing this item into the TRASH cart if it will fit reasonably. If not, set on ground as bulky item.
<b>Windows</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Windows must be normal household items, not unusually large or heavy.
<b>Wood Sheets/Panels</b>	Normal limit of bulky items including these – 3 total per week and 6 total per month, per address.	Must be AT LEAST 3 feet wide by 3 feet long to be considered a bulky item. Must not be larger than 4 feet by 6 feet and must not weigh more than 50 lbs. per piece. Any sharp objects or edges must be removed or covered.

### SPECIAL ITEMS **NOT** COLLECTED

Not all items can be collected by normal garbage or recycling pickup due to state law or by the limitations of the weekly service. These items **MUST** be handled specially – residents can call for information.

Item <b>NOT</b> Collected	Note
<b>Excessive amounts</b> of regular garbage, recycling, or bulky items.	See limitations in city ordinance and regulations.
<b>Yard Material</b>	Invasive species are OK in the normal trash in clear plastic bags and labeled as “Invasive Species”.
<b>Medical Sharps Waste</b>	Take to a proper ‘sharps’ drop off location.
<b>Hazardous Waste</b>	Take to a household hazardous waste drop off location.
<b>Liquid Paint</b>	Water based paint which has been dried solid or empty paint cans are OK in the normal trash.  Oil based paint should be brought to the Household Hazardous Waste drop off collection. Call for information.
<b>Stones/Concrete/Bricks/Asphalt</b>	Take to a proper drop off location.
<b>Small Remodel Waste Not Fitting in Trash Cart</b>	Including shingles, drywall, random small scraps of wood, etc.
<b>Extra Cardboard</b>	Fit into recycle cart or take to a free recycling drop off location.
<b>Motor Oil, Oil Filters, Lead Acid Batteries</b>	Take to a proper recycling drop off location.
<b>TVs and Electronics</b>	Take to a proper TV or electronics recycling drop off location.

### FOR MORE INFORMATION

Advanced Disposal customer service can be reached at 262-367-6040.



Residents may also call the City Department of Public Works at 262-524-3600.

For recycling specific questions, residents should contact **Waukesha County Recycling** at 262-896-8300.