

	Complus	Duncan	T2
Cost to Process Tickets	11% Flat-Rate parking ticket revenue collected	\$2.58, \$2.66, \$2.74, ", " (3) year contract	\$1.98 per cite
12,847 (2015)		\$2.42, \$2.49, \$2.57, \$2.64, \$2.72 ", (5)year	
15,265 (2016)			
Collections %	N/A	28%	28%
Collection Rate	90% on Average	(2016) 88%	54%
Equipment Provided	(6) Casio IT 9000 handhelds /\$4500 (unit value)	(5) Two Technologies handhelds	Printers, shoulder straps
	(5) licenses to FastTrack software	(4) battery charger docking stations	Protective Cases
	(3) receipt printers	(5) carrying cases	**City required to purchase own
	(3) cash register drawers	5 year maintenance & service plan	Smart Phones along with Data Plans
	(3) laser printers		
	(1) license for real-time reporting		
Additional Fees	\$2 per appeal processed	USPS Bulk Rate \$.0419 on 2-1-17	
	(250) cases in 2016 = \$500	\$1.50 per Citation Paid for Kiosk (by Viol)	
	\$2.95 Web or IVR payment	\$2.95 Web or IVR payment	\$2.95 Web or IVR payment
	Reimbursement for postage on delinquent notices	\$.070 Correspondence Pocessing/Reply	
	Reimbursement for handheld ticket stock	\$25 NSF Check Processing	Reimbursement for handheld ticket stock
	Reimbursement for data plans (if supplied by COMPLUS)	Reimbursement for handheld ticket stock	
		Parking Permit TBD	
Misc	Data Plan \$35 per month per device= \$2520/yr	(2015) \$82,320.90 Total Fees= 20%	Smart Phones along with Data Plans
	17 cents per ticket for 2016 issued	(2016) \$96,782.34 Total Fees=21%	\$100 yr per device (6) = \$600
	Delinquent Notices .78 each (incl postage, env, notice)		
References	Wausau PD	Milwaukee PD	UW-Milwaukee
	Wauwatosa PD	San Diego, CA	
	West Milwaukee PD	Detroit, MI	
	Greenfield PD	Evanston, IL	
Parking Permits	Parking Permits \$2 per permit incl postage		
(2015) 3 day permits 396x\$4=\$1584	or convenience fee \$1/resident		
(2015) 3 dp at gas sta 8600x\$2=\$17200	or 3.5% whichever is greater		
(2015) Monthly @ PD 3006x\$12=\$36072			
(2015) Quarterly @ PD 1670x\$30=\$50100			
(2015) Permit sales = \$104,956			
(2015) Printing Costs=\$ 2150.56			
(2015) Net Revenue = \$102,805.44			
(2016) 3 day permits 438x\$4=\$1752			
(2016) 3 dp at gas sta 12800x\$2=\$25600			

(2016) Monthly @ PD 3284x\$12=\$39408			
(2016) Quarterly @ PD 1845x\$30=\$55344			
(2016) Permit sales = \$122,104			
(2016) Printing Costs= \$ 2216.62			
(2016) Net Revenue = \$119,887.38			