

Public Works – Waukesha Metro Transit

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Waukesha Metro Transit

2024 Ridership Summary

Fixed Route Ridership

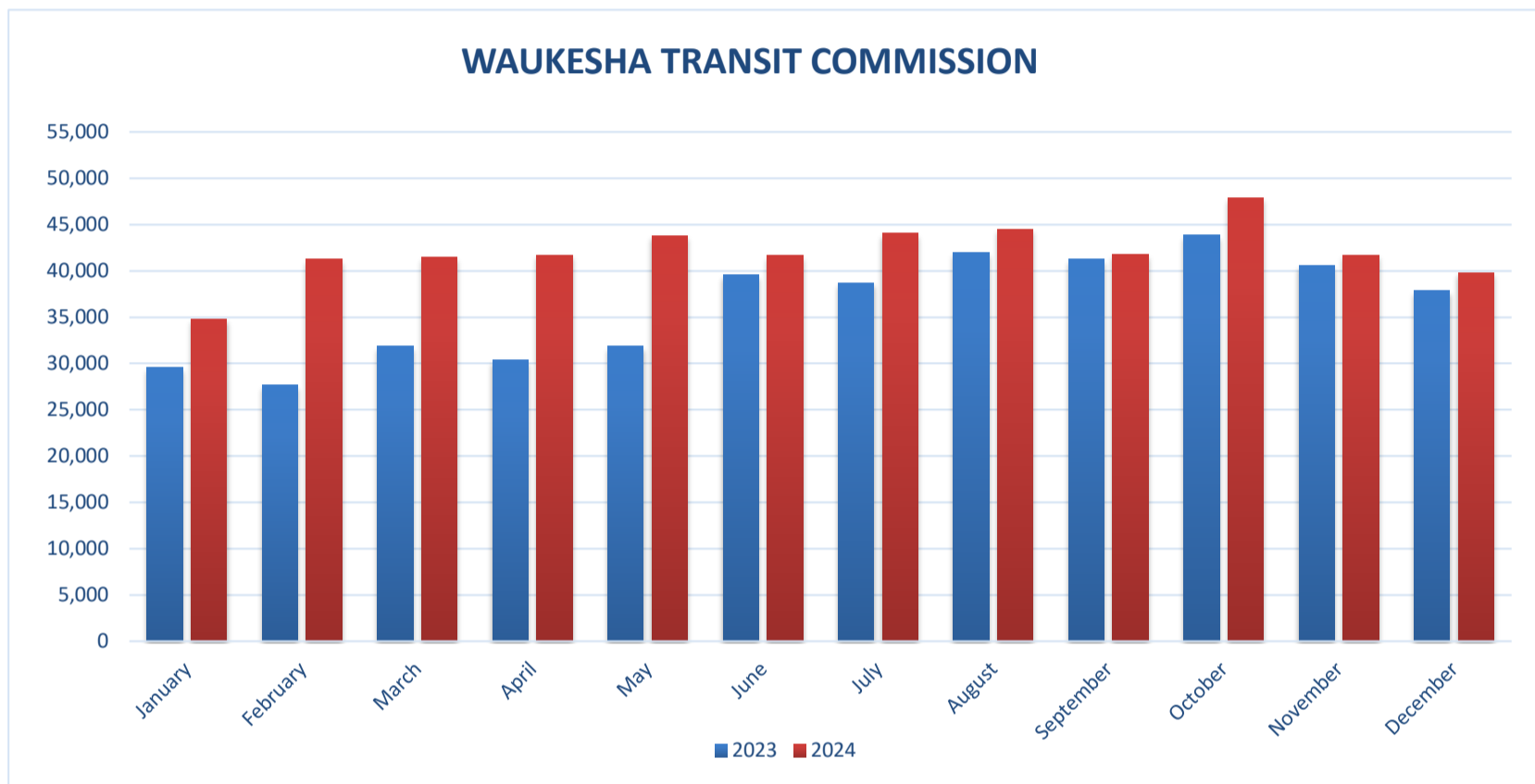
1. Fixed Route Ridership increased 16%, 68,769 more trips, in 2024 from 2023.
2. Passengers per Revenue Hour (Rider Efficiency) increased 8.2% to 7.9 rides/hour in 2024 from 7.3 in 2023. Since 2022, Passengers per Revenue Hour has increased 23%.

Metrolift Ridership

3. Metrolift ridership increased nearly 7%, 613 more trips, in 2024 from 2023 and over 19% since 2022.

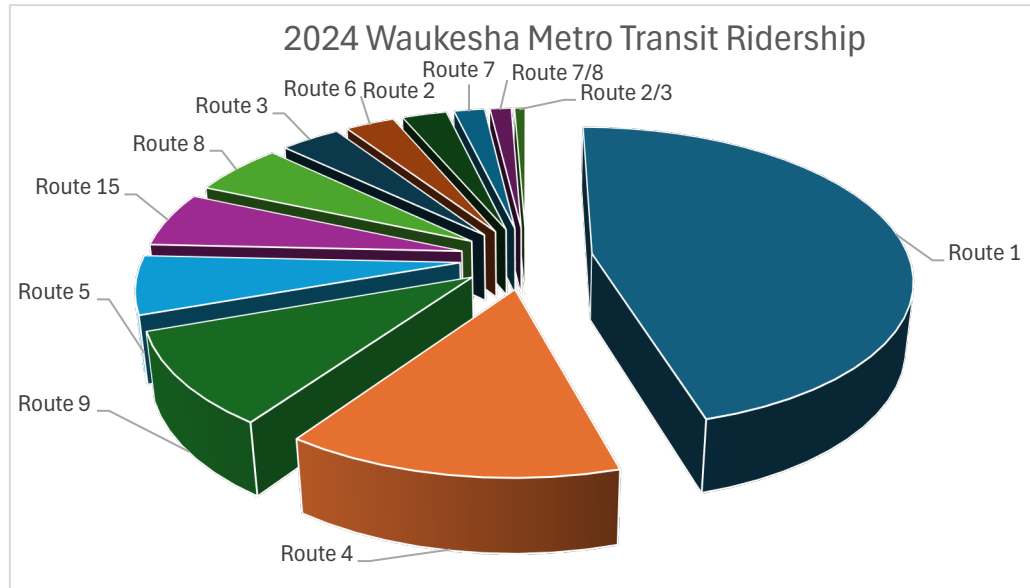
WAUKESHA TRANSIT COMMISSION
Total Passengers by Month: 2023 - 2024

Waukesha METRO Transit				Waukesha METROLIFT			Combined Total		
Month	2023	2024	% Change	2023	2024	% Change	2023	2024	% Change
January	28,887	34,007	17.7%	688	762	10.8%	29,575	34,769	17.6%
February	27,012	40,481	49.9%	642	762	18.7%	27,654	41,243	49.1%
March	31,142	40,538	30.2%	699	924	32.2%	31,841	41,462	30.2%
April	29,616	40,944	38.2%	747	780	4.4%	30,363	41,724	37.4%
May	31,133	43,025	38.2%	699	801	14.6%	31,832	43,826	37.7%
June	38,747	40,934	5.6%	799	701	-12.3%	39,546	41,635	5.3%
July	38,028	43,332	13.9%	666	729	9.5%	38,694	44,061	13.9%
August	41,247	43,761	6.1%	738	732	-0.8%	41,985	44,493	6.0%
September	40,482	41,059	1.4%	757	715	-5.5%	41,239	41,774	1.3%
October	43,019	47,093	9.5%	844	788	-6.6%	43,863	47,881	9.2%
November	39,755	40,895	2.9%	782	828	5.9%	40,537	41,723	2.9%
December	37,078	38,846	4.8%	813	965	18.7%	37,891	39,811	5.1%
Year-to-date	426,146	494,915	16.14%	8,874	9,487	6.91%	435,020	504,402	15.95%
							435,020	504,402	



2024 Ridership by Route

	Ridership	
Route 1	225,492	45.6%
Route 4	69,908	14.1%
Route 9	48,907	9.9%
Route 5	30,489	6.2%
Route 15	28,777	5.8%
Route 8	27,280	5.5%
Route 3	17,740	3.6%
Route 6	14,594	2.9%
Route 2	13,224	2.7%
Route 7	9,066	1.8%
Route 7/8	6,285	1.3%
Route 2/3	3,153	0.6%
	494,915	



	Passenger/Hour
Route 4	15.6
Route 5	12.5
Route 8	7.9
Route 9	7.7
Route 15	7.7
Route 2	7.6
Route 1	7.2
Route 7/8	6.8
Route 6	6.0
Route 3	5.1
Route 2/3	5.1
Route 7	5.0
System	7.9

2023 System Total 7.3 8.2% Increase in Rider Efficiency

Waukesha Metro Transit Fixed Route Ridership

