



**Office of the Mayor**  
201 Delafield Street  
Waukesha, Wisconsin 53188-3646

**Shawn N. Reilly**  
[sreilly@waukesha-wi.gov](mailto:sreilly@waukesha-wi.gov)  
1-262-524-3700

**PROCLAMATION**  
**NATIONAL PUBLIC SAFETY AND TELECOMMUNICATORS WEEK**

**WHEREAS**, every year since 1981, the second week of April has been set aside to honor telecommunications personnel in the public safety community who dedicate their lives to serving the public; and

**WHEREAS**, across the nation in times of intense personal crises and community-wide disasters, the first access point for those seeking all classes of emergency services is 9-1-1. The public safety telecommunicators who receive these calls are the first and single point of contact for persons seeking immediate relief during an emergency; and

**WHEREAS**, emergencies can occur at any time, and public safety telecommunicators respond to emergency calls, dispatch emergency professionals and equipment, relay information to emergency response personnel while monitoring their activities by radio, and oftentimes even render life-saving assistance themselves; and

**WHEREAS**, an estimated 240 million calls are made to 9-1-1 in the U.S. each year, and the details of those calls are critical to the emergency personnel who respond. Public Safety telecommunicators work to establish accurate location and other vital information necessary for a prompt and prepared emergency response and for the safety of emergency personnel; and

**WHEREAS**, public safety telecommunicators are the voices we hear when we call for help. They provide critical assistance and calm reassurance during our worst moments, and they exhibit compassion, understanding, and professionalism while performing their jobs; and

**WHEREAS**, it is fitting and proper that we formally recognize the City of Waukesha's public safety telecommunicators – and public safety telecommunicators throughout Waukesha County for the work they do every day to protect the community.

**THEREFORE, I**, Shawn Reilly, Mayor of Waukesha do hereby proclaim April 9-15, 2023 as **National Public Safety Telecommunicators Week** in honor of the men and women whose diligence and professionalism help keep our city and citizens safe.

Signed this 6<sup>th</sup> day of April 2023

---

Shawn N. Reilly, Mayor  
City of Waukesha