



DEPARTMENT OF PUBLIC WORKS

Fred Abadi, PhD, PE, Director

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TO: Board of Public Works

FROM: Fred Abadi, PhD, PE
Director of Public Works

RE: Wastewater Use Charge Refund for 2009 Melody Lane
BPW FILE ID # 17-1491

The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as filling a swimming pool.

The property owner, Daniel Shepard, at 2009 Melody Lane, in a letter dated August 7, 2017, has written a request to receive a credit on his sewer service charges for the quarter ending July 20, 2017. He explains in his letter that over the month of June, the liner of his 18'x36' in ground swimming pool failed and required total replacement. This repair required completely draining and re-filling his swimming pool. This work took place over one billing period.

Mr. Shepard has requested a sewer credit of 25,000 gallons because he states that his pool requires between 25,000 and 27,000 gallons to fill. For the period his pool was filled, his usage totaled 37,300 gallons. Typically, to calculate an un-metered credit, the usage for the quarter with the potential credit is compared to the average usage from the same quarters in the previous two years. The recorded usage is as follows:

- July 20, 2017 – 31,000 gal
- July 20, 2016 – 14,400 gal
- July 20, 2015 – 16,200 gal

- Average 2015 & 2016 – 15,300 gal
- Difference between 2017 and Average of 2015 & 2016 – 22,000 gal

The calculated potential refunds based on \$6.02/1000 gallons are as follows:

- Mr. Shepard's request refund: \$150.50
- Refund based on difference from average usage: \$132.44

The Department of Public Works recommends approval of a one-time sewer credit totaling \$132.44.

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