

Reid 10-9-18

Dear Alex Damien,

I am writing this to you to ask for a one-time credit to our water bill. I just spoke with Waukesha Water Utility and they told me that I should write a letter in-order to try to receive a credit.

We live in a new development and had new sod laid at the beginning of July. We were having to water twice a day for at least 6 weeks so our water bill is extremely high. I am hoping that you will be able to issue a credit since our bill is \$841.00.

This would be extremely helpful for us since we are having to make payment arrangements already.

Thank you so much for your help.

Sincerely,

DeeDee and Bruce Follo

Account number #118781706

#414-530-0622

FOR 3521 MADISON

4-4-19 Talked to  
Dee Dee Follo to tell  
her the Request for a  
one-time sewer credit  
is scheduled for  
8/2019 BPW mtg  
J

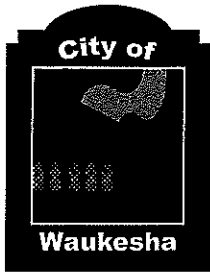
Judy,  
Please call Dee Dee.  
Assuming the lawn was  
installed in July of 2018  
we cannot process until  
after the period ending  
8/2019.

Thanks

-Alex

letter  
sent

3521 MADISON ST  
53188



## DEPARTMENT OF PUBLIC WORKS

Fred Abadi, PhD, PE, Director  
[fabadi@waukesha-wi.gov](mailto:fabadi@waukesha-wi.gov)



MEMO TO: DeeDee and Bruce Follo  
3521 Madison St.  
Waukesha, WI 53188

FROM: Judy Allen,  
Office Manager *JAA*

SUBJECT: One-time Sewer Credit Request

DATE: October 18, 2018

Good afternoon,

We have received your request for a one-time sewer credit. It is presumed that the request is for the property at 3521 Madison St. and for the installation of the lawn in July 2018. The City Engineer will work on the credit. However, a history needs to be established for a year following the installation of the lawn to determine the appropriate credit.

Unfortunately, we do not have your contact information to verify the details in your request. I can be reached at 262-524-3605 or [jallen@waukesha-wi.gov](mailto:jallen@waukesha-wi.gov). Please contact me at your earliest convenience.

Thank you.

**ENGINEERING  
DIVISION**  
Alex Damien, PE  
City Engineer  
130 Delafield St.  
Waukesha, WI 53188  
262-524-3600

**MUNICIPAL PARKING  
SERVICES**  
Fred Ripley  
Parking Supervisor  
241 South St.  
Waukesha, WI 53186  
262-524-3622  
Fax – 262-650-2573

**STREETS  
DIVISION**  
300 Sentry Dr.  
Waukesha, WI 53186  
262-524-3615  
Fax – 262-524-3612

**CLEAN WATER  
PLANT**  
Jeff Harenda  
Plant Manager  
600 Sentry Dr.  
Waukesha, WI 53186  
262-524-3625  
Fax – 262-524-3632

**WAUKESHA METRO  
TRANSIT**  
Brian Engelking  
Transit Manager  
2311 Badger Dr.  
Waukesha, WI 53188.  
262-524-3634  
Fax – 262-524-3646