



CITY OF WAUKESHA

Administration

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Committee: Board of Public Works	Date: 1/9/2020
Common Council Item Number: ID #20-0009	
Submitted By: Fred Abadi, Director of Public Works	City Administrator Approval: Kevin Lahner, City Administrator
Finance Department Review: Rich Abbott, Finance Director	City Attorney's Office Review: Brian Running, City Attorney
Subject: Review and act on the request from Tom Hey for a one-time sewer credit for 504 Cambridge Ave.	

Details:
The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

The property owner, Tom Hey, in a letter dated October 2, 2019, has requested to receive a credit for sewer service charges for the quarter ending August 20, 2019. As stated in the letter, the credit is being requested because a hose was accidentally left running in the yard by a teen that watched their house while out of town. The water was used but not treated by the clean water plant.

For comparison and calculation of a refund, the average water usage was compared with the quarter of heavy usage.

High Usage: 23,300 gallons
Estimated Additional Usage: 8,275 gallons
Calculated Refund (2019 - \$7.25 /1000 gal): \$59.99

The Department of Public Works recommends approval of a one-time sewer credit totaling \$59.99.

Options & Alternatives:
To not approve the one-time sewer credit or approve another dollar amount.

Financial Remarks:

Executive Recommendation:
Recommend approval of a one-time sewer credit totaling \$59.99.

