

Waukesha Public Works Dept.

130 Delafield St.

Waukesha, WI 53188

December 7,

2020

Dear Sir/Madam

I am a new resident to the City of Waukesha. I moved into our newly built home in November of 2019. In May of 2020 we proceeded with landscaping. This included multiple plantings and a newly seeded lawn. Throughout June, July and August we needed to water significantly for growth of the new plantings. In September we had to reseed the lawn and needed to water significantly until the end of October. These two watering periods resulted in significant water usage and very high Waukesha water bills.

I have been told that I may be eligible for a rebate on a portion of my high water bills due to high wastewater discharge. I am requesting review of my account and any rebate which may be available to me.

I am enclosing copies of my water bills for the year which indicate all of the fees I have paid. They show the huge increase in usage during the second and third quarters of the year due to first year watering. We don't anticipate any usage of these amounts in the future.

Please review my bills and let me know if I am eligible for any possible relief due to this one time watering cycle. I would truly appreciate your prompt response.

Thank You,

RECEIVED
DEC 11 2020

Daryl Raabe

A handwritten signature in black ink, appearing to read 'Daryl Raabe', written in a cursive style.

Customer # 060308

Account # 228004019

1229 Mohican Trail Waukesha, WI 53189

414-534-4230



Waukesha Water Utility

SERVING WAUKESHA SINCE 1886

PO Box 1648 | Waukesha, WI | 53187-1648

Tel 262.521.5272 | Fax 262.521.5265

waukesha-water.com

209.74 - Pd 11/9/2020

WATER & WASTEWATER BILL

Amount Due: \$ 1,209.74

Payment Due By: Nov 20, 2020

Customer # 060308 Account # 228004019 User Class Residential

Service Address 1229 MOHICAN TRAIL

RETURN SERVICE REQUESTED ^{6,231}

DARYL RAABE
1229 MOHICAN TRAIL
WAUKESHA WI 53189

Qd #1000.00 on line 11/9/2020

AMOUNT PAID _____



Return this portion with your payment

SUMMARY

Customer # 060308 Account # 228004019

Service Address: 1229 MOHICAN TRAIL

Meter Reading	End Date	Begin Date	End Read	Begin Read	Usage
	09/21/20	06/19/20	187800	110300	77500

Meter Reading	End Date	Begin Date	End Read	Begin Read	Usage
	09/21/20	06/19/20	187800	110300	77500

Water Usage **77500**

Water Use Charge	(Rate per 1000 Gallons)				
10.30	X	\$3.10	=	\$31.93	
Next	20.60	X	\$4.00	=	\$82.41
Over	46.60	X	\$5.10	=	\$237.64

Water Service Charge \$27.81
Fire Capacity Charge \$20.71

Total Water Utility Charges \$400.50

Return Flow Use Charge (Rate per 1000 Gallons)
77.50 X \$2.31 = \$179.03

TOTAL WATER & RETURN FLOW CHARGES \$579.53

Wastewater Discharge **77500**

Wastewater Use Charge	(Rate per 1000 Gallons)				
77.50	X	\$7.90	=	\$612.25	

Wastewater Service Charge \$17.96

WASTEWATER UTILITY CHARGES \$630.21

Previous Bill	Payments	ADJ/Penalty	Current CHG	Amount Due By	Amount Due After
\$824.71	\$824.71CR		\$1,209.74	Nov 20, 2020 \$ 1,209.74	Nov 20, 2020 \$1,221.84

IMPORTANT INFORMATION

The Waukesha Water Utility is complying with our order and stipulation from the State of Wisconsin in regard to its radium compliance. We continue to work with the DNR to bring our system into final compliance with the radium standards.

Rebates are available for Rain Barrels and WaterSense Toilets and Showerheads. For detailed information, please visit our website at www.waukesha-water.com/wtc.html. Please review the enclosed Radium Notification Letter.

The 2020 City of Waukesha Leaf Pickup period will be 10/19/20-12/11/20, please see the enclosed schedule for details. Our office is currently closed, please pay online, send a check, or put your payment in our drop box.

FAILURE TO RECEIVE BILL DOES NOT EXEMPT CUSTOMER FROM PENALTY



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waukesha-water.com

WATER & WASTEWATER BILL

Amount Due: \$ 824.71

Payment Due By: Aug 20, 2020

Customer # 060308 Account # 228004019 User Class Residential

Service Address 1229 MOHICAN TRAIL

RETURN SERVICE REQUESTED 6,229

DARYL RAABE
1229 MOHICAN TRAIL
WAUKESHA WI 53189

AMOUNT PAID _____



Return this portion with your payment

SUMMARY

Customer # 060308 Account # 228004019

Service Address: 1229 MOHICAN TRAIL

Meter Reading	End Date	Begin Date	End Read	Begin Read	Usage
	06/19/20	03/20/20	110300	57900	52400

Meter Reading	End Date	Begin Date	End Read	Begin Read	Usage
	06/19/20	03/20/20	110300	57900	52400

Water Usage 52400

Water Use Charge	(Rate per 1000 Gallons)				
9.97	X	\$3.10	=	\$30.92	
Next	19.95	X	\$4.00	=	\$79.78
Over	22.48	X	\$5.10	=	\$114.66

Wastewater Discharge 52400

Wastewater Use Charge	(Rate per 1000 Gallons)				
52.40	X	\$7.90	=	\$413.96	

Water Service Charge \$26.93

Fire Capacity Charge \$20.04

Total Water Utility Charges \$272.33

Return Flow Use Charge	(Rate per 1000 Gallons)				
52.40	X	\$2.31	=	\$121.04	

Wastewater Service Charge \$17.38

TOTAL WATER & RETURN FLOW CHARGES \$393.37

WASTEWATER UTILITY CHARGES \$431.34

Previous Bill	Payments	ADJ/Penalty	Current CHG	Amount Due By	Amount Due After
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\$168.14

\$168.14CR

\$824.71

Aug 20, 2020

\$ 824.71

Aug 20, 2020

\$832.96

IMPORTANT INFORMATION

The Waukesha Water Utility is complying with our order and stipulation from the State of Wisconsin in regard to its radium compliance. We continue to work with the DNR to bring our system into final compliance with the radium standards.

Just a reminder, The Sprinkling Ordinance is in effect from May 1st - October 1st. Please review the enclosed Radium Notification.

Rebates are available for Rain Barrels and WaterSense Toilets and Showerheads. For detailed information, please visit our website at www.waukesha-water.com/wtc.html.

FAILURE TO RECEIVE BILL DOES NOT EXEMPT CUSTOMER FROM PENALTY



Waukesha Water Utility

SERVING WAUKESHA SINCE 1886

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Tel 262.521.5272 | Fax 262.521.5265

waukesha-water.com

WATER & WASTEWATER BILL

Amount Due: \$ 168.14

Payment Due By: May 20, 2020

Customer # 060308 Account # 228004019 User Class Residential

Service Address 1229 MOHICAN TRAIL

RETURN SERVICE REQUESTED 6,229

DARYL RAABE
1229 MOHICAN TRAIL
WAUKESHA WI 53189

AMOUNT PAID _____



Return this portion with your payment

SUMMARY

Customer # 060308 Account # 228004019

Service Address: 1229 MOHICAN TRAIL

Meter Reading		End Read	Begin Read	Usage
End Date	Begin Date			
03/20/20	12/20/19	57900	50000	7900

Meter Reading		End Read	Begin Read	Usage
End Date	Begin Date			
03/20/20	12/20/19	57900	50000	7900

Water Usage 7900

Water Use Charge	(Rate per 1000 Gallons)			
7.90	X	\$3.10	=	\$24.49

Water Service Charge	\$26.93
Fire Capacity Charge	\$20.04

Total Water Utility Charges \$71.46

Return Flow Use Charge	(Rate per 1000 Gallons)			
1.04	X	\$1.85	=	\$1.93
6.86	X	\$2.31	=	\$15.84

TOTAL WATER & RETURN FLOW CHARGES \$89.23

Wastewater Discharge 7900

Wastewater Use Charge	(Rate per 1000 Gallons)			
1.04	X	\$7.25	=	\$7.55
6.86	X	\$7.90	=	\$54.18

Wastewater Service Charge \$17.18

WASTEWATER UTILITY CHARGES \$78.91

Previous Bill	Payments	ADJ/Penalty	Current CHG	Amount Due By	Amount Due After
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\$719.90

\$719.90CR

\$168.14

May 20, 2020

\$ 168.14

May 20, 2020

\$169.82

IMPORTANT INFORMATION

The Waukesha Water Utility is complying with our order and stipulation from the State of Wisconsin in regard to its radium compliance. We continue to work with the DNR to bring our system into final compliance with the radium standards.

The Common Council approved Sewer and Return Flow Rate changes effective 1/1/20, please refer to www.waukesha-water.com for current Water and Wastewater rates. Please review the enclosed Radium Notification.

The 2020 Consumer Confidence Report is available at www.waukesha-water.com/ccr.html. If you don't have web access, please call the Utility at (262) 521-5272 to request a copy. National Drinking Water Week is May 3-9, visit our website for rebates

FAILURE TO RECEIVE BILL DOES NOT EXEMPT CUSTOMER FROM PENALTY