



CITY OF WAUKESHA

Administration

201 Delafield Street, Waukesha, WI 53188
 Tel: 262.524.3701 fax: 262.524.3899
 www.ci.waukesha.wi.us

Committee: Finance	Date: 3/14/2017
Common Council Item Number: 17-0278	Date: 3/21/2017
Submitted By: Chief Russell Jack	City Administrator Approval: Kevin Lahner, City Administrator KL:
Finance Department Review: Rich Abbott, Finance Director RA	City Attorney's Office Review: Brian Running, City Attorney BR
Subject: Approve the Parking Citation Management Contract with Complus Data Innovations and authorize the Mayor to sign the contract after final review by the City Attorney.	

Details:
 The Waukesha Police Department is seeking the Finance Committee and the Common Council approval to have the Mayor sign a contract with Complus. Data Innovations for Parking Citation Management. Our last contract with Duncan Solutions (formerly Professional Account Management) has expired. We received (3) proposals from different Vendors to consider. We recommend contracting with Complus Data Innovations due to likely increased parking citation revenue and increased customer service. Complus Data has the highest collection rate in the industry at over 90% on average.

See attached document for additional details of the three proposals.

Options & Alternatives:
 Continue to contract with current Vendor or contract with T2.

Financial Remarks:
 The changing of Vendors will likely result in increased Revenue for the City as we paid Duncan Solutions 21% in fees last year (\$96,782.34). We propose to contract with Complus, which has a flat rate of 11% fees. This would have resulted in \$51,286 in fees for 2016, for a savings of \$45,496.34. The revenue account is 7710.44120.

Executive Recommendation:

