

**UTILITY PERFORMANCE REPORT**

| <b><u>Operations</u></b> |                                   | <b><u>Feb</u></b><br><b><u>2021</u></b> | <b><u>YTD</u></b><br><b><u>2021</u></b> | <b><u>2021</u></b><br><b><u>GOAL</u></b> | <b><u>%</u></b><br><b><u>2021</u></b> |
|--------------------------|-----------------------------------|---|---|--|---------------------------------------|
| 1                        | Water Service Replacements by WWU | 0                                       | 0                                       | 20                                       | 0.0%                                  |
| 2                        | Main breaks repaired              | 13                                      | 17                                      | 25                                       | 68.0%                                 |
| 3                        | Hydrants repaired                 | 0                                       | 1                                       | 160                                      | 0.6%                                  |
| 4                        | Hydrants replaced                 | 4                                       | 4                                       | 20                                       | 20.0%                                 |
| 5                        | Valves repaired                   | 0                                       | 0                                       | 20                                       | 0.0%                                  |
| 6                        | Valves replaced                   | 0                                       | 0                                       | 40                                       | 0.0%                                  |
| 7                        | New meters installed              | 7                                       | 9                                       | 100                                      | 9.0%                                  |
| 8                        | Water Samples Tested              | 665                                     | 1,339                                   | 8,500                                    | 15.8%                                 |

| <b><u>Pumpage Summary</u></b> |         | <b><u>Feb</u></b>  | <b><u>YTD</u></b>  | <b><u>2021</u></b> | <b><u>%</u></b> |
|-------------------------------|---------|--------------------|--------------------|--------------------|-----------------|
| 9                             | Monthly | 142,851            | <del>142,851</del> | 144,200            | 99.1%           |
| 10                            | YTD     | <del>142,851</del> | 291,825            | 1,895,100          | 15.4%           |
| 11                            | Annual  | <del>142,851</del> | 291,825            | 1,895,100          | 15.4%           |

| <b><u>Technical Services</u></b> |   | <b><u>Feb</u></b> | <b><u>YTD</u></b> | <b><u>2021</u></b> | <b><u>%</u></b> |
|----------------------------------|---|-------------------|-------------------|--------------------|-----------------|
| 12                               | Water lateral applications approved                                     | 1                 | 5                 | 100                | 5.0%            |
| 13                               | Feet of new water main installed by Contractors for private development | 0                 | 0                 | 7,400              | 0.0%            |
| 14                               | Feet of replacement water main by Contractors                           | 0                 | 0                 | 8,100              | 0.0%            |

| <b><u>Administrative Services</u></b> |                     | <b><u>Feb</u></b> | <b><u>YTD</u></b> | <b><u>2021</u></b> | <b><u>%</u></b> |
|---------------------------------------|---------------------|-------------------|-------------------|--------------------|-----------------|
| 15                                    | Toilet Rebates      | 6                 | 10                | 300                | 3.3%            |
| 16                                    | Showerhead Rebates  | 0                 | 0                 | 12                 | 0.0%            |
| 17                                    | Rain Barrel Rebates | 0                 | 0                 | 12                 | 0.0%            |