



## Public Works – Waukesha Metro Transit

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### Waukesha Metro Transit 2023 Ridership Summary Through 9/30/23

#### Fixed Route Ridership

1. Fixed Route Ridership increased 25%, 61,679 more trips, in 2023 from 2022 through September 30th.
2. Ridership increased 11.8% January-May over 2022 and increased 33%-49% each month since the System Re-Design launch in June.
3. Passengers per Revenue Hour was 6.4 rides/hour in 2022. It increased to 6.9 from January-May and has increased to 7.7 since the System Re-Design.
4. Route 1 Average Daily Ridership in September 2023 was 694 a 136% increase over the 294 Average Daily Ridership in September 2022.

#### Metrolift Ridership

5. Metrolift ridership increased nearly 6.2%, 376 more trips, in 2023 from 2022 through September 30th.
6. Ridership increased 9.3% January-May over 2022 and increased 2.8% since the System Re-Design was launched in June.

**WAUKESHA TRANSIT COMMISSION**  
**Total Passengers by Month: 2022 - 2023**

Waukesha METRO Transit				Waukesha METROLIFT			Combined Total		
Month	2022	2023	% Change	2022	2023	% Change	2021	2022	% Change
January	23,179	28,887	24.6%	611	688	12.6%	23,790	29,575	24.3%
February	24,520	27,012	10.2%	589	642	9.0%	25,109	27,654	10.1%
March	28,821	31,142	8.1%	699	699	0.0%	29,520	31,841	7.9%
April	27,621	29,616	7.2%	643	747	16.2%	28,264	30,363	7.4%
May	28,096	31,133	10.8%	637	699	9.7%	28,733	31,832	10.8%
June	27,844	38,747	39.2%	755	799	5.8%	28,599	39,546	38.3%
July	25,573	38,028	48.7%	691	666	-3.6%	26,264	38,694	47.3%
August	28,626	41,247	44.1%	727	738	1.5%	29,353	41,985	43.0%
September	30,335	40,482	33.4%	707	757	7.1%	31,042	41,239	32.8%
Year-to-date	244,615	306,294	25.21%	6,059	6,435	6.21%	250,674	312,729	24.76%
Annual Totals									

