

Waukesha Transit Commission
Transit Management Services Proposals 2015
Evaluation Scores

	Technical	Cost	Total
TransDev	9.64	2.67	12.31
First Transit	7.88	3.00	10.88

Evaluation Committee-Brian Engelking, Transit Manager; Fred Abadi, Director of Public Works; Kevin Lahner, City Administrator

TransDev was the highest evaluated proposal based on the criteria below:

Experience & Quality of Staff (40%): Describe the experience of your firm for this type of contract. Provide the total number of transit management contracts during the last three years. In addition, provide the number of new contracts and contracts re-signed during the past three years. Provide name, address, and telephone number of at least five client references. Provide a detailed resume for the Director of Operations/General Manager proposed to work on this project including years of experience in each relevant position. Also, provide a detailed resume for the central staff with oversight for Waukesha.

Management methodologies (40%): Provide a detailed narrative describing management tools, procedures, philosophy, and practices used by your firm to manage a transit system. The narrative should include a detailed description of your firm's approach to: 1. Personnel Matters (Selection, Training/Re-training, Supervision, Labor Relations); 2. Safety; 3. Customer Satisfaction; 4. Oversight/Quality Control; 5. Efficiencies/Cost Savings Measures. In addition, include the methods used to develop and retain a General Manager at a given property and provide the average length of time your General Managers stay at a property. Provide any additional evidence that demonstrates an ability to create longevity of your General Managers at a property. Also include the proposed Director of Operations/General Manager's philosophy on management and also how your firm envisions partnering with the City to effectively operate this transit system. Describe any additional services or resources your firm has available that may be relevant or enhance the service to the City.

Cost Proposal (20%)

Action: The Evaluation Committee is seeking authorization from the Transit Commission to negotiate a contract with the highest ranked proposer, TransDev and if unsuccessful, staff is authorized to negotiate with the firm ranked second, First Transit.