

From: [Alex Damien](#)
To: [Michele L](#)
Cc: [Judith Allen](#)
Subject: RE: Water Bill
Date: Wednesday, January 20, 2021 11:05:28 AM

Ms. Sandoval,

Thanks for the email reminder. As you mention below, you had a period of heavy watering in order to establish a new lawn at your property and the water used (metered) went into the ground rather than to the sewage treatment plant. For instances like this, the City Sewer ordinance (Chapter 29) allows for a one-time credit for water that was used but not cleaned at the sewage treatment plant. I have requested and reviewed your usage history and it looks like a recommendation can be made to the Board of Public Works for your credit at the March 4 or March 18th **meeting**.

Sincerely,
Alex



Alex Damien, PE

City Engineer

City of Waukesha

Phone: 262-524-3600

Email: adamien@waukesha-wi.gov

130 Delafield St., Waukesha, WI, 53188

<https://waukesha-wi.gov/>



From: Michele L [mailto:lmichele03@gmail.com]
Sent: Tuesday, January 19, 2021 3:14 PM
To: Alex Damien <ADamien@waukesha-wi.gov>
Subject: Fwd: Water Bill

NOTICE: External Email

This email message originated from outside the City of Waukesha. Do not click on links or open attachments unless you have verified the sender. If there is concern, please report this email.

Hi Alex,

I was just wondering if this was processed yet and what the credit was going to be on my next water bill.

Thanks,
Michele Sandoval

----- Forwarded message -----

From: Michele L <lmichele03@gmail.com>
Date: Thu, Oct 29, 2020 at 3:44 PM
Subject: Water Bill
To: <adamien@waukesha-wi.gov>

Hi Alex,

This is Michele Sandoval, I live at 1200 Mohican Trail, Waukesha, WI 51389. My house is a new construction and we put in a seeded lawn with landscaping this summer. So we were watering our lawn and plants several times a day for a couple of months. Our water bill shows a sewer flow charge of \$322.32 and our total bill \$647.86. Because the water was going into the ground for the grass and such it wasn't being treated and going through the sewer. My account number is # 059433-228003015. Please call me with any questions (414) 378-5160.

Thanks,
Michele Sandoval