



CITY OF WAUKESHA

Administration

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Committee: Board of Public Works	Date: 6/22/2017
Common Council Item Number: ID 17-0971	Date: 7/18/2017
Submitted By: Fred Abadi, Director of Public Works	City Administrator Approval: Kevin Lahner, City Administrator
Finance Department Review: Rich Abbott, Finance Director	City Attorney's Office Review: Brian Running, City Attorney Click here to enter text.
Subject: Review and act on the request from 210 W. Roberta Ave., Belle Mihajlovic, for a one-time wastewater use credit	

Details:

The property owner at 210 W. Roberta Avenue has requested a refund for the Wastewater Use Charge for water used and not treated between 6/20/2016 and 9/20/2016. The request explains (attached letter dated November 8, 2016) that a leak in the water supply line was discovered and repaired. In discussions with the owner, it was noted that the repair was made in mid to late August, 2016. The leak went undetected because the break was under the concrete slab the house sits on (no basement). Water went straight into the ground and not into the sewer system.

In normal circumstances, to calculate the quantity of water that was used and not treated, usage from the same period the following year would be compared to the usage during the heavy usage. In this instance, the owner is moving out of the house prior to the future September 2017 meter reading so this comparison will not be able to be made. For this property, a comparison can be made for the two meter readings following the meter reading with heavy use.

The reading dates, total billed usage and average daily usage is shown below:

- 03/20/2017 – 5300 gal, Ave. 58.89 gal/day
- 12/20/2016 – 6900 gal, Ave. 75.82 gal/day
- 09/20/2016 – 82,900 gal, Ave. 901.09 gal/day

- Calculated normal usage average = 67.36 gal/day
- Days in heavy usage billing cycle = 92 days
- Estimate of water treated during heavy usage billing cycle = 6197gallons
- Estimated sewer usage charge - \$5.48/1000gallons x 6197 = \$33.96
- Actual sewer usage charge = \$454.29

Potential refund amount of \$420.33 for water that was used but untreated.

