



**CITY OF WAUKESHA**

**Administration**

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<b>Committee:</b> Board of Public Works	<b>Date:</b> 6/17/2021
<b>Common Council Item Number:</b> ID #21-2406	
<b>Submitted By:</b> Fred Abadi, Director of Public Works	<b>City Administrator Approval:</b> Kevin Lahner, City Administrator
<b>Finance Department Review:</b> Bridget M. Souffrant, Finance Director	<b>City Attorney's Office Review:</b> Brian Running, City Attorney
<b>Subject:</b> Review and act on the request from Judith Brown for a one-time sewer credit for 501 W College Ave.	

**Details:**  
The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

Judith Brown, on June 4, 2021, has requested to receive a credit for sewer service charges for April 2021. In April, water usage was high due to an outside hose bursting which allowed a large volume of water to flow out to the ground and not be treated at the Clean Water Plant.

For comparison and calculation of a refund, the average water usage was compared with the period of heavy usage.

High Usage Month: 53,200 gallons  
Average Monthly Usage: 2,981 gallons  
Estimated Additional Usage: 50,219 gallons  
Calculated Refund (2021 - \$8.54 /1000 gal): \$428.87

**Options & Alternatives:**  
To not approve the one-time sewer credit or approve another dollar amount.

**Financial Remarks:**

**Executive Recommendation:**  
Recommend approval of a one-time sewer credit totaling \$428.87

