

**NOTICE OF PUBLIC HEARING**  
**WAUKESHA TRANSIT COMMISSION**

**Proposed Fare Changes**

**Effective Wednesday, January 1, 2025**

A public hearing has been scheduled by the City of Waukesha Transit Commission for **Thursday, October 17, 2024 at 5:30pm in the Common Council Chambers at Waukesha City Hall, 201 Delafield Street, Waukesha**, for the purpose of considering proposed fare changes effective on Wednesday, January 1, 2025. Below are the proposed fare changes:

**Increase Monthly Fare Caps to the Following**

<b>Adult</b>	<b>\$53</b>	<b>\$3 Increase</b>
<b>Youth</b>	<b>\$33</b>	<b>\$1 Increase</b>
<b>Senior/Disabled</b>	<b>\$38</b>	<b>\$1 Increase</b>

This would be the first increase in the Monthly Fares since January 2020. Bus Fare Revenue have decreased and there is a need to make modest increases in the Fare Caps to recover the revenue loss. The new fares would still be in line with Wisconsin peer systems.

**Eliminate Transfers for Cash Fare Users**

The current electronic fareboxes on the buses are at end of life and support from the manufacturer ends in 2025. If major issues arise, issuing paper transfers may no longer be available. To replace the current fareboxes with new electronic fareboxes that can issuing paper transfers will likely cost more than \$500,000 more than a simple cash farebox replacement.

WisGo Fare cards and app users automatically receive a 90 minute transfer when they pay their fare. Using the WisGo system also allows passengers to take advantage of Fare Capping which discounts the fare automatically. Cash Fare Users do not receive this discount. With the build out of the WisGo re-load and card distribution locations and the UMO app, passengers have many options to take advantage of joining the WisGo system.

Milwaukee County Transit System and other systems around the state that have moved to WisGo or similar systems have already eliminated issuing transfers for cash users.

At the hearing, the Waukesha Transit Commission and staff will afford an opportunity for interested persons or agencies to be heard with respect to the proposed changes in fares. Comments may also be submitted in writing up to the hearing date and time via e-mail at [transit@waukesha-wi.gov](mailto:transit@waukesha-wi.gov) or via mail to Waukesha Metro Transit, Public Hearing Comments, 2311 Badger Drive, Waukesha, WI 53188.

Any person that has a qualifying disability under the Americans with Disabilities Act that requires the hearing to be in an accessible format should contact the Transit Manager at the address above or telephone 262.524.3636 by no later than October 11, 2024 so that arrangements may be made to accommodate your request.