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Date : 1/25/2022
Date: 2/1/2022
City Administrator Approval: Kevin Lahner, City Administrator
City Attorney's Office Review: Brian Running, City Attorney

Subject:

Recommendation to approve a participation agreement with the State of Wisconsin Department of Military Affairs to partner on NextGen9-1-1 services.

Details:

This is a participation agreement that is being implemented statewide with AT&T being granted the contract by the state. Our participation in this agreement allows us to register to connect to the service and places us in the que for inevitable connection. This agreement has been reviewed by the City Attorney's office.

NextGen9-1-1 stands for NextGeneration9-1-1 (abbreviated NG9-1-1 or NG911). NG9-1-1 refers to the ability to transmit, receive, process, transfer, dispatch, use, and store both voice and data (in the form of pictures, videos, text messages, and incident information) associated with a 9-1-1 call or request for emergency assistance.

The NG9-1-1 system that will be implemented in Wisconsin will contain the same functions of the current analog system while providing for greater accessibility, interoperability, and a more efficient use of 9-1-1 resources. NG9-1-1 will enable the transfer of 9-1-1 calls between geographically dispersed Public Safety Answering Points (PSAPs), increase sharing of data and resources to improve emergency response, and improve coordination and partnerships within the 9-1-1 community.

The Department of Military Affairs' Office of Emergency Communications (OEC) is responsible for the creation, operation, maintenance, and oversight of a statewide ESInet that interconnects all public safety answering points in the state to begin the implementation of NG9-1-1.

- Improved response times and location data
- Data sharing and call transfer interoperability between PSAPs
- Improved redundancy and reliability
- Greater visibility within emergency incidents: video from public-safety systems, video and images from citizens, and texts to and from citizens



Options & Alternatives:
There are only two options; act on the agreement or not.

Financial Remarks:

If there were connection costs they would be drawn from a pre-existing account.

Executive Recommendation:

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