



City of Waukesha
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Committee: Information Technology Board	Date: 2022-07-27
Common Council Item Number: 22-4573	Date: 2022-08-03
Submitted By:	City Administrator Approval:
Finance Department Review:	City Attorney's Office Review:
Subject: City Garage CIP Request: Faster Work Order and Fleet Management	

Details:

The system (Faster) that the City Garage uses for fleet management of all city owned and fueled assets, needs to be upgraded. The system is used extensively by Park rec, Police, and fire to track repairs, labor, and full lifecycle costs for almost all vehicles and equipment the city owns. The current system is an old-style client/server setup that is having compatibility issues with Windows 10 & 11. Faster has an updated web-based version, but the upgrade is not included in our annual maintenance agreement. Some of the problems we run into are users are unable to access same system menus/features from different computers. Additionally, if a fuel island is offline for maintenance the required DNR reports have issues, and we are unable to produce them in the timeframe the DNR requires. All fuel transactions that occur at city fuel islands are maintained and charged through the database/software, these transactions are for Buildings/Community development, Engineering, Fire, Police, Transit, Cemetery, School district, Water utility, and Public Works vehicles.

Options & Alternatives:

Financial Remarks:

The total year 1 costs are \$95,000.00, and includes implementation, data conversion, integration with the fuel pumps, and Training. Annual support and maintenance in year 2 and beyond: \$14,471.00. Current annual support is \$8,500.00

Executive Recommendation:

