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PROCLAMATION
NATIONAL PUBLIC SAFETY AND TELECOMMUNICATORS WEEK

WHEREAS, every year since 1981, the second full week of April has been set aside to honor telecommunications personnel in the public safety community who dedicate their lives to serving the public; and

WHEREAS, across the nation in times of intense personal crises and community-wide disasters, the first access point for those seeking all classes of emergency services is 9-1-1; and

WHEREAS, the public safety telecommunications who receive these calls are the first and single point of contact for persons seeking immediate relief during an emergency; and

WHEREAS, emergencies can occur at any time, and public safety telecommunications respond to emergency calls, dispatch emergency professionals and equipment, relay information to emergency response personnel while monitoring their activities by radio, and oftentimes provide render life-saving assistance themselves; and

WHEREAS, an estimated 240 million calls are made to 9-1-1 in the U.S. each year, and the details of those calls are critical to the emergency personnel who respond. Public Safety telecommunications work to establish accurate location and other vital information necessary for a prompt and prepared emergency response and for the safety of emergency personnel; and

WHEREAS, public safety telecommunications are the voices we hear when we call for help. They provide critical assistance and calm reassurance during our worst moments, and they exhibit compassion, understanding, and professionalism while performing their jobs; and

WHEREAS, it is fitting and proper that we formally recognize the City of Waukesha's public safety telecommunications – and public safety telecommunications throughout Waukesha County - for the work they do every day to protect the community.

THEREFORE, I, Shawn Reilly, Mayor of Waukesha do hereby proclaim April 14-20, 2024, as **National Public Safety Telecommunicators Week** in honor of the men and women whose diligence and professionalism help keep our city and citizens safe.

Signed this 4th day of April 2024

Shawn N. Reilly, Mayor
City of Waukesha