

Introduction

The IT Department will be developing an Information Security Incident Response Plan, which will yield a well-defined, organized approach for handling potential information security events and incidents which involve system and network resources.

HALOCK was awarded the contract via the Request for Proposals process. Halock will work with IT as well as other departments to define roles and responsibilities of the IR team. Input to the plan includes any existing plans or procedures that support incident response.

Deliverables:

Incident Response

The IR Plan will be well-defined and include the roles and responsibilities of the Incident Response Team (IRT) as well as the appropriate actions required when the source of the intrusion or incident is traced to outside the organization.

Breach Notification

Review of communication requirements for the organization when there is a reasonable belief of a breach. The goal is to be sure the organization understands its obligations when faced with the potential of unauthorized access to private and sensitive data.

First Responder Training

Response basics including scenario-based table-top exercises and use of first response tools.

Incident Response Team Manager Training

Familiarize Incident Response Team ("IRT") members on the roles and responsibilities of the IRT during a security incident and the communication processes

Incident Response Tech Assessment

Review of in place security assets that could assist with an investigation of a breach or incident and provide recommendations for technologies that could enhance Waukesha's monitoring, alerting, and response capabilities.